

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Critter Corner - Geese Nest	ROSLYN	1	7.0	
		Adm Svc - Critter Corner - Geese Nest			1	7.0
		Adm Svc - Green Team	GARDEN CITY PARK	1	0	
			GREAT NECK	3	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	0	
			manhasset	2	0	
		Adm Svc - Green Team			8	0
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	1	1.0	
		Adm Svc - PW Parking - Broken Meter			1	1.0
		Adm Svc - PW Parking - Lot Condition	PORT WASHINGTON	1	0	
		Adm Svc - PW Parking - Lot Condition			1	0
Adminstrative Services				11	0.7	
Adminstrative Services				11	0.7	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	3	0.3	
			GARDEN CITY PARK	1	1.0	
			MANORHAVEN	3	0	
			MINEOLA	2	0	
			NEW CASSEL	2	0	
			WESTBURY	4	0	
		CommSvc - Bus Pickup Cancel			15	0.1
		CommSvc - Bus Pickup Schedule	EAST HILLS	1	0	
			GARDEN CITY PARK	1	0	
			MINEOLA	4	0.2	
			NEW CASSEL	1	0	
			PORT WASHINGTON	2	0	
		CommSvc - Bus Pickup Schedule			9	0.1
		CommSvc - Misc SR	ALBERTSON	1	3.0	
			PORT WASHINGTON	2	5.0	
			ROSLYN HEIGHTS	1	6.0	
		CommSvc - Misc SR			4	4.8
		CommSvc - Seasonal Programs Registration	ALBERTSON	1	0	
			EAST HILLS	2	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	2	0	
			GREAT NECK ESTATES	1	0	
			MINEOLA	1	0	
NEW HYDE PARK	2		0			
NORTH MERRICK	1		0			
NORTH NEW HYDE PARK	6	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	OLD WESTBURY	1	0	
			PORT WASHINGTON	3	0	
			ROSLYN HARBOR	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	2	0	
		CommSvc - Seasonal Programs Registration	26	0		
Community Services				54	0.4	
Community Services				54	0.4	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	4.0	
			MINEOLA	1	5.0	
			PORT WASHINGTON	1	4.0	
			ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	1	2.0	
			WESTBURY	1	2.0	
		Animal Sh - Barking Dog			6	2.8
		Animal Sh - Dog Adoption			21	0
		Animal Sh - Dog Adoption			21	0
		Animal Sh - Dog Defecation		ALBERTSON	1	0
				NEW HYDE PARK	1	0
		Animal Sh - Dog Defecation			2	0
		Animal Sh - Found Animal		ALBERTSON	1	0
				MALVERNE	1	3.0
				MUNSEY PARK	1	1.0
				ROSLYN	1	0
				WESTBURY	1	0
				port washington	1	0
		Animal Sh - Found Animal			6	0.7
		Animal Sh - Lost Animal		EAST WILLISTON	1	0
				ELMONT	1	0
				GREAT NECK	1	1.0
				JAMAICA	1	2.0
				NEW CASSEL	1	5.0
				NEW HYDE PARK	1	1.0
				PLANDOME HEIGHTS	1	0
				QUEENS VILLAGE	1	0
ROSLYN HARBOR	1			0		
WEST BABYLON	1			0		
WESTBURY	3			0.3		
Animal Sh - Lost Animal				13	0.8	

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	GREAT NECK	1	0		
			NEW CASSEL	1	2.0		
			PORT WASHINGTON	2	3.5		
		Animal Sh - Menacing or Harrassing Dog			4	2.2	
		Animal Sh - Misc	ALBERTSON	1	2.0		
			GREAT NECK	1	0		
		Animal Sh - Misc			2	1.0	
		Animal Sh - Sign	PORT WASHINGTON	1	8.0		
		Animal Sh - Sign			1	8.0	
		Animal Sh - Surrender a dog	JERICO	1	0		
		Animal Sh - Surrender a dog			1	0	
		Animal Sh - Unleashed - Stray Dog	ALBERTSON	1	2.0		
			EAST HILLS	1	0		
			FLORAL PARK	1	2.0		
			GARDEN CITY	1	0		
			MANORHAVEN	1	2.0		
			NEW CASSEL	1	5.0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	2	3.5		
		Animal Sh - Unleashed - Stray Dog			9	2.0	
		Animal Shelter			65	1.0	
		Cat Shelter	Cat Shelter - Call Back			14	1.7
				Cat Shelter - Call Back			14
			Cat Shelter - Feral Cats	ALBERTSON	1	0	
				CARLE PLACE	1	0	
				EAST HILLS	2	0	
				EAST WILLISTON	1	7.0	
FLORAL PARK	1			12.0			
FLOWER HILL	2			4.0			
GREAT NECK	3			0			
GREAT NECK ESTATES	1			4.0			
GREENVALE	1			0			
HERRICKS	3			17.0			
KINGS POINT	3			0			
MANHASSET	1			0			
MANORHAVEN	1			0			
NEW CASSEL	1			0			
NEW HYDE PARK	1			0			
NORTH HILLS	1			9.0			
NORTH NEW HYDE PARK	1		0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	5	5.4	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	0	
			SANDS POINT	1	3.0	
		Cat Shelter - Feral Cats	35	3.5		
	Cat Shelter		49	3.0		
	Code Enforcement	Code - After Hours/Weekend Construction		HERRICKS	2	13.0
				PORT WASHINGTON	1	0
				UNIVERSITY GARDENS	1	0
		Code - After Hours/Weekend Construction		4	6.5	
		Code - BZA Noncompliance		CARLE PLACE	1	0
				NORTH NEW HYDE PARK	1	0
		Code - BZA Noncompliance		2	0	
		Code - Boating Miscellaneous		PORTWASHINGTON	1	0
		Code - Boating Miscellaneous		1	0	
		Code - Building Permit		CARLE PLACE	1	0
				GREAT NECK	1	0
				NORTH NEW HYDE PARK	1	0
				ROSLYN HEIGHTS	1	0
				WESTBURY	1	0
		Code - Building Permit		5	0	
		Code - Call Back Request			72	2.7
		Code - Call Back Request		72	2.7	
		Code - Commercial Vehicle stored on Residential Property		FLORAL PARK CENTRE	1	3.0
				GREAT NECK	1	0
				MANHASSET	1	0
NEW CASSEL	3			8.0		
NORTH NEW HYDE PARK	6			5.3		
PORT WASHINGTON	1			0		
ROSLYN HEIGHTS	1			0		
WESTBURY	1			0		
Code - Commercial Vehicle stored on Residential Property		15	3.9			
Code - Commerical Garbage Container		NEW CASSEL	1	12.0		
Code - Commerical Garbage Container		1	12.0			
Code - Court		CARLE PLACE	1	0		
		GARDEN CITY PARK	3	0.3		
		GREAT NECK	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	GREENVALE	1	0	
			HERRICKS	3	2.3	
			NEW CASSEL	9	6.2	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	4	4.5	
			WESTBURY	2	0	
		Code - Court			30	2.8
		Code - Dock Inspection	GLENWOOD LANDING	1	9.0	
			KINGS POINT	4	6.5	
			PLANDOME	1	9.0	
		Code - Dock Inspection			6	7.3
		Code - Dumpster	PORT WASHINGTON	2	10.5	
		Code - Dumpster			2	10.5
		Code - Fence	CARLE PLACE	1	0	
			GARDEN CITY PARK	3	0.7	
			NEW CASSEL	11	5.7	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	3	6.7	
			manhasset	1	0	
		Code - Fence			22	4.0
		Code - From Transfer	MANHASSET	1	0	
			ROSLYN HEIGHTS	1	18.0	
		Code - From Transfer			2	9.0
		Code - Garbage	ALBERTSON	3	3.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	2	1.0	
			GREENVALE	1	9.0	
			MANHASSET	2	0	
			NEW CASSEL	3	0.7	
			NEW HYDE PARK	2	1.0	
port washington	1		1.0			
Code - Garbage			15	1.7		
Code - Handicap Parking	CARLE PLACE	1	0			
Code - Handicap Parking			1	0		
Code - Leaves Accumulation	GREAT NECK	1	1.0			
Code - Leaves Accumulation			1	1.0		
Code - Licensing	NORTH NEW HYDE	2	1.5			

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Department of Public Safety	Code Enforcement	Code - Licensing	PARK			
			PORT WASHINGTON	2	0	
			WILLISTON PARK	1	8.0	
		Code - Licensing			5	2.2
		Code - Lights	MANHASSET	1	12.0	
		Code - Lights			1	12.0
		Code - Litter	PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	0	
		Code - Litter			2	0.5
		Code - Miscellaneous	ALBERTSON	2	6.5	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	3	0.7	
			GREAT NECK	3	3.0	
			GREENVALE	1	1.0	
			HERRICKS	1	0	
			MANHASSET	1	19.0	
			NEW CASSEL	3	7.7	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	7	0.9	
			ROSLYN	1	5.0	
			ROSLYN HEIGHTS	5	2.2	
			SEARINGTOWN	1	1.0	
			WESTBURY	2	7.0	
			Code - Miscellaneous			33
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	0	
			NEW CASSEL	5	9.4	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	2	13.5	
		Code - No Plates / Inoperable Vehicle			10	7.5
		Code - Noise	ALBERTSON	3	8.0	
			GARDEN CITY PARK	1	5.0	
			GREENVALE	1	3.0	
			MANHASSET	5	13.8	
			MANORHAVEN	1	8.0	
			PORT WASHINGTON	3	5.7	
		Code - Noise			14	9.0

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Department of Public Safety	Code Enforcement	Code - Odor	NEW CASSEL	1	2.0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
		Code - Odor			3	1.0
		Code - Overgrown Vegetation	GARDEN CITY PARK	1	0	
			NEW CASSEL	2	4.0	
		Code - Overgrown Vegetation			3	2.7
		Code - Property Maintenance	ALBERTSON	5	4.2	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	1.5	
			GREAT NECK	3	3.0	
			HERRICKS	2	1.5	
			MANHASSET	3	1.0	
			NEW CASSEL	16	7.1	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	4	0.8	
			ROSLYN	1	22.0	
			ROSLYN HEIGHTS	3	6.0	
			WESTBURY	2	8.5	
			Code - Property Maintenance			44
		Code - Property Violations Search		160	4.7	
		Code - Property Violations Search			160	4.7
		Code - Sidewalk Obstruction	NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
		Code - Sidewalk Obstruction			4	0
		Code - Signs	ALBERTSON	1	26.0	
			GREENVALE	1	1.0	
			HERRICKS	2	0	
			NORTH NEW HYDE PARK	1	5.0	
			PORT WASHINGTON	7	1.7	
ROSLYN HEIGHTS	1		0			
Code - Signs			13	3.4		
Code - Storage and Display	NEW CASSEL	1	9.0			
Code - Storage and Display			1	9.0		
Code - Tree Removal	ROSLYN HEIGHTS	1	0			
Code - Tree Removal			1	0		
Code - Unlawful Property Use	NEW CASSEL	1	0			
	PORT WASHINGTON	1	15.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	8.0	
		Code - Unlawful Property Use		4	5.8	
		Code - Water Flow / Accumulation	MANHASSET HILLS	1	1.0	
		Code - Water Flow / Accumulation		1	1.0	
	Code Enforcement				478	4.1
	Parking Enforcement	Prkg Enfrc - Call Back Request			8	1.5
			Prkg Enfrc - Call Back Request		8	1.5
		Prkg Enfrc - Commercial Parking	NEW CASSEL	1	0	
			NEW HYDE PARK	2	7.0	
			NO NEW HYDE PARK	1	8.0	
			NORTH NEW HYDE PARK	1	2.0	
		Prkg Enfrc - Commercial Parking		5	4.8	
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	2.0	
			CARLE PLACE	5	4.0	
			MANHASSET	9	4.0	
			NEW CASSEL	1	7.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	2	3.0	
	WESTBURY		2	5.0		
manhasset	1		0			
Prkg Enfrc - Parking Violations Complaint		22	3.7			
Parking Enforcement				35	3.4	
Department of Public Safety				627	3.6	
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	2	2.5	
		DPW - Road Project		2	2.5	
	Department of Public Works				2	2.5
	Highway Department	Hwy - Abandoned Vehicle	NEW CASSEL	1	0	
			Hwy - Abandoned Vehicle		1	0
		Hwy - Bee's Nest Removal	NORTH NEW HYDE PARK	1	18.0	
			Hwy - Bee's Nest Removal		1	18.0
		Hwy - Call Back Request		33	2.4	
			Hwy - Call Back Request		33	2.4
		Hwy - Catch Basin	ALBERTSON	1	4.0	
			GLENWOOD LANDING	1	6.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	6.0	
	PORT WASHINGTON		1	7.0		
	Hwy - Catch Basin		6	4.8		

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Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	NORTH NEW HYDE PARK	1	0	
		Hwy - Complaint - Highway Employee / Vehicle		1	0	
		Hwy - Curb Repair	ALBERTSON	2	0	
			CARLE PLACE	4	6.8	
			GARDEN CITY	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	1.0	
			GREENVALE	3	8.7	
			HERRICKS	1	0	
			MANHASSET	3	1.3	
			NEW CASTLE	1	0	
			NEW HYDE PARK	2	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	8	0.6	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	4	2.2	
		Hwy - Curb Repair			38	2.0
		Hwy - Dead Animal Pickup	GREAT NECK	1	3.0	
			HERRICKS	1	1.0	
			PORT WASHINGTON	3	0.7	
			ROSLYN	1	0	
		Hwy - Dead Animal Pickup			6	1.0
		Hwy - Grass Cut / Mow	GREAT NECK	1	3.0	
			MANHASSET	3	10.3	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	9.0	
			PORT WASHINGTON ESTATES	1	2.0	
				1	5.0	
		Hwy - Grass Cut / Mow			8	6.2
		Hwy - Informational		3	0	
		Hwy - Informational			3	0
		Hwy - Manhole Repair	NEW CASSEL	1	0	
			WESTBURY	1	0	
Hwy - Manhole Repair			2	0		
Hwy - Miscellaneous	ALBERTSON	6	1.5			
	CARLE PLACE	3	0			
	GARDEN CITY PARK	2	1.0			
	GREAT NECK	7	1.9			
	GREENVALE	1	0			

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Department of Public Works	Highway Department	Hwy - Miscellaneous	HERRICKS	6	4.5		
			MANHASSET	7	2.6		
			NEW CASSEL	4	2.0		
			NEW HYDE PARK	2	1.5		
			NORTH NEW HYDE PARK	15	2.6		
			PORT WASHINGTON	6	4.7		
			ROSLYN	1	0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	7	1.9		
			SEARINGTOWN	1	2.0		
			WESTBURY	1	0		
			WILLISTON PARK	2	1.0		
		Hwy - Miscellaneous			72	2.3	
		Hwy - Permits / Road Opening Application Request				7	1.3
		Hwy - Permits / Road Opening Application Request			7	1.3	
		Hwy - Plow Damage		MANHASSET		1	0
		Hwy - Plow Damage			1	0	
		Hwy - Pothole		ALBERTSON		3	1.3
				FLORAL PARK		1	8.0
				FLORAL PARK CEN		1	5.0
				FLORAL PARK CENTRE		1	4.0
				GARDEN CITY PARK		9	4.7
				GREAT NECK		4	4.2
				GREENVALE		1	0
				HERRICKS		2	1.5
				LAKE SUCCESS		1	0
				MANHASSET		14	4.4
				MANNHASSET		1	6.0
				NEW CASSEL		5	3.6
				NEW HYDE PARK		4	3.0
				NO NEW HYDE PARK		2	1.0
				NORTH NEW HYDE PARK		5	6.0
				PORT WASHINGTON		9	3.0
				ROSLYN HEIGHTS		6	4.8
				SEARINGTOWN		1	0
				UNIVERSITY GARDENS		1	10.0
				WESTBURY		4	3.5

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Department of Public Works	Highway Department	Hwy - Pothole	manhasset	1	8.0	
			port washington	1	3.0	
		Hwy - Pothole			77	3.9
		Hwy - Pothole Filled Without Request	NEW CASSEL	1	0	
			PORT WASHINGTON	10	0	
			port washington	12	0	
		Hwy - Pothole Filled Without Request			23	0
		Hwy - Shopping Cart	WESTBURY	1	4.0	
		Hwy - Shopping Cart			1	4.0
		Hwy - Sprinkler Damage	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	23.0	
			MANHASSET	1	5.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	7	0	
			WESTBURY	1	0	
		Hwy - Sprinkler Damage			12	2.3
		Hwy - Street Drainage / Flooding	CARLE PLACE	2	2.5	
			GARDEN CITY PARK	1	19.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0	
			ROSLYN HEIGHTS	1	6.0	
		Hwy - Street Drainage / Flooding			8	3.8
		Hwy - Street Painting	MANHASSET	1	0	
			NEW CASSEL	2	0	
			ROSLYN HEIGHTS	2	0	
			UNIVERSITY GARDENS	1	0	
		Hwy - Street Painting			6	0
		Hwy - Street Repaving Project	CARLE PLACE	1	6.0	
		Hwy - Street Repaving Project			1	6.0
		Hwy - Street Sign - New Request	CARLE PLACE	2	0	
			GARDEN CITY PARK	1	0	
GREAT NECK	3		0			
MANHASSET	1		0			
NEW CASSEL	5		0			
NEW HYDE PARK	1		0			
NORTH NEW HYDE PARK	1		0			

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Department of Public Works	Highway Department	Hwy - Street Sign - New Request	PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	4	0	
		Hwy - Street Sign - New Request			21	0
		Hwy - Street Sign - Remove	MANHASSET	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	1	0	
				1	0	
		Hwy - Street Sign - Remove			5	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	1	0	
			CARLE PLACE	8	0.1	
			GARDEN CITY PARK	3	0	
			GREAT NECK	8	2.5	
			GREENVALE	1	7.0	
			MANHASSET	15	2.3	
			NEW CASSEL	7	0.4	
			NEW HYDE PARK	27	0.1	
			NO NEW HYDE PARK	2	3.0	
			NORTH NEW HYDE PARK	1	20.0	
			PORT WASHINGTON	1	0	
			PORT WASHINGTON	17	0.8	
			ROSLYN	5	0	
			ROSLYN HEIGHTS	5	2.8	
			SEARINGTOWN	7	0	
			WESTBURY	3	0	
			albertson	2	0	
			carle place	5	0	
			great neck	1	0	
			herricks	4	0	
		manhasset	3	0		
		Hwy - Street Sign - Repair / Replace			126	1.0
		Hwy - Street Sweeping / Cleaning	ALBERTSON	2	3.5	
			CARLE PLACE	4	1.8	
			GARDEN CITY PARK	1	1.0	
GREAT NECK	1		3.0			
HERRICKS	3		6.0			
MANHASSET	4		7.5			
NEW CASSEL	3		5.0			
NO NEW HYDE PARK	1		0			
NORTH NEW HYDE PARK	1		16.0			

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Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	ROSLYN HEIGHTS	2	3.0	
			SEARINGTOWN	2	3.0	
			WESTBURY	1	13.0	
		Hwy - Street Sweeping / Cleaning			25	4.9
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	3.0	
			GARDEN CITY PARK	1	10.0	
			GREAT NECK	1	1.0	
			GREENVALE	3	6.7	
			MANHASSET	1	0	
			NEW CASSEL	3	5.0	
			NEW HYDE PARK	2	7.0	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	3	2.0	
			WILLISTON PARK	1	3.0	
			great neck	1	7.0	
			Hwy - Tree Branch / Debris Pickup			19
		Hwy - Tree Fallen - Emergency	GREAT NECK	1	2.0	
			GREENVALE	1	1.0	
			PORT WASHINGTON	1	17.0	
		Hwy - Tree Fallen - Emergency			3	6.7
		Hwy - Tree Planting	ALBERTSON	3	0	
			CARLE PLACE	4	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	10	0	
			GREENVALE	1	0	
			HERRICKS	3	0	
			MANHASSET	5	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	16	1.6	
			PORT WASHINGTON	21	0.1	
			ROSLYN HEIGHTS	8	5.2	
SEARINGTOWN	6		1.7			
UNIVERSITY GARDENS	9		0			
WESTBURY	2		0			
great neck	1		1.0			
Hwy - Tree Planting			95	0.9		

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	ALBERTSON	8	0		
			CARLE PLACE	4	0		
			FLORAL PARK	1	0		
			FLORAL PARK CENTRE	2	0		
			GARDEN CITY PARK	5	0		
			GREAT NECK	6	0		
			HERRICKS	9	0		
			MANHASSET	8	0		
			MANHASSET HILLS	3	0		
			NEW CASSEL	3	1.7		
			NEW HYDE PARK	9	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	21	0		
			PORT WASHINGTON	16	1.2		
			ROSLYN HEIGHTS	9	1.6		
			SEARINGTOWN	6	0		
			WESTBURY	2	0		
			WILISTON PARK	1	0		
			WILLISTON PARK	1	0		
				1	0		
		Hwy - Tree Stump Removal			116	0.3	
				Hwy - Tree Trimming / Removal Inspection	ALBERTSON	15	1.8
					CARLE PLACE	4	0
					FLORAL PARK	1	0
					GARDEN CITY	1	0
					GARDEN CITY PARK	10	0
					GREAT NECK	9	0
					GREENVALE	3	0
			HERRICKS	8	0.6		
			MANHASSET	11	1.0		
			MANHASSET HILLS	1	0		
			NEW CASSEL	5	0		
			NEW HYDE PARK	7	0		
			NORTH NEW HYDE PARK	31	0.6		
			PORT WASHINGTON	19	0		
			ROSLYN HEIGHTS	11	1.1		
			SEARINGTOWN	4	5.2		
			UNIVERSITY GARDENS	1	2.0		
			WESTBURY	1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	WILLISTON PARK	1	0	
			port washington	1	0	
		Hwy - Tree Trimming / Removal Inspection			144	0.7
	Highway Department				861	1.6
	Street Lighting District	Street Light - Cable Break	Street Light - Cable Break	NEW HYDE PARK	1	13.0
				NORTH NEW HYDE PARK	2	0
		Street Light - Cable Break			3	4.3
		Street Light - Cycles On / Off	Street Light - Cycles On / Off	CARLE PLACE	1	1.0
				HERRICKS	2	6.5
				MANHASSET HILLS	2	8.0
				NEW HYDE PARK	2	1.5
				NORTH NEW HYDE PARK	3	3.7
				PORT WASHINGTON	1	5.0
				ROSLYN HEIGHTS	1	0
				SEARINGTOWN	1	1.0
		Street Light - Cycles On / Off			13	3.8
		Street Light - Fixture Problem	Street Light - Fixture Problem	ALBERTSON	1	0
				GREAT NECK	1	0
				HERRICKS	3	3.0
				MANHASSET	1	2.0
				NEW CASSEL	1	0
				NEW HYDE PARK	1	14.0
				NORTH NEW HYDE PARK	1	8.0
				PORT WASHINGTON	3	4.3
	ROSLYN HEIGHTS	2	10.0			
	Street Light - Fixture Problem			14	4.7	
	Street Light - Light Out (Single)	Street Light - Light Out (Single)	ALBERTSON	4	3.8	
CARLE PLACE			5	4.4		
FLORAL PARK CENTRE			1	3.0		
GARDEN CITY PARK			10	4.9		
GREAT NECK			8	4.6		
HERRICKS			3	0		
MANHASSET			1	7.0		
MANHASSET HILLS			1	1.0		
NEW CASSEL			7	6.6		
NEW HYDE PARK			5	2.8		
NO NEW HYDE PARK			2	1.0		
NORTH NEW HYDE PARK			14	3.7		

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	PORT WASHINGTON	6	8.2	
			ROSLN HEIGHTS	1	2.0	
			ROSLYN	1	5.0	
			ROSLYN HEIGHTS	7	4.4	
			SEARINGTOWN	3	1.3	
			WESTBURY	2	3.5	
				1	15.0	
		Street Light - Light Out (Single)			82	4.4
		Street Light - Lights Out (Multiple)	ALBERTSON	2	0	
			CARLE PLACE	5	0.4	
			FORAL PARK CENTER	1	0	
			GARDEN CITY PARK	3	5.0	
			GREENVALE	1	6.0	
			HERRICKS	8	4.9	
			MANHASSET	3	16.3	
			MANORHAVEN	1	9.0	
			NEW CASSEL	1	5.0	
			NEW HYDE PARK	11	3.0	
			NORTH NEW HYDE PARK	14	3.9	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	5	9.2	
			UNIVERSITY GARDENS	3	4.3	
			WESTBURY	1	0	
			WILLISTON PARK	1	20.0	
			Street Light - Lights Out (Multiple)			61
		Street Light - Mark Out	ALBERTSON	12	5.8	
			BAXTER ESTATES	1	8.0	
			CARLE PLACE	10	2.4	
			GARDEN CITY PARK	10	4.6	
			GREAT NECK	10	3.2	
			GREAT NECKK	1	5.0	
			HERRICKS	1	1.0	
			HERRICKS	6	6.8	
MANHASSET	31		5.2			
MANHASSET HILLS	4		5.5			
MUNSEY PARK	3		0.7			
N NEW HYDE PARK	3		7.3			
N. HEMPSTEAD	1		3.0			
NEW CASSEL	2		0			
NEW HYDE PARK	20		6.0			

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	NO HEMPSTEAD	2	2.0	
			NORTH NEW HYDE PARK	28	4.5	
			PORT WASHINGTON	22	5.1	
			PT WASHINGTON	2	1.5	
			ROSLYN HEIGHTS	38	3.6	
			ROSLYN HGTS	1	1.0	
			ROSYLN HEIGHTS	1	3.0	
			SEARINGTOWN	8	6.1	
			UNIVERSITY GARDENS	4	4.0	
			UNIVERSTIY GARDENS	1	5.0	
			WESTBURY	1	4.0	
			WILLISTON PK	1	6.0	
			carle place	1	4.0	
			manhasset	1	7.0	
		Street Light - Mark Out			226	4.6
		Street Light - Misc Problems	ALBERTSON	1	8.0	
			MANHASSET	1	2.0	
			MANHASSET HILLS	1	7.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	3	0.3	
			PORT WASHINGTON	1	5.0	
			WESTBURY	2	5.0	
			great neck	1	0	
		Street Light - Misc Problems			11	3.0
		Street Light - On During Day	ALBERTSON	4	3.8	
			CARLE PLACE	3	4.0	
			GARDEN CITY PARK	7	5.7	
			GREAT NECK	8	2.6	
			LAKE SUCCESS	1	8.0	
			MANHASSET	4	7.5	
			NEW CASSEL	15	3.9	
			NEW HYDE PARK	1	6.0	
NO NEW HYDE PARK	2		1.0			
NORTH NEW HYDE PARK	8		5.0			
PORT WASHINGTON	6		6.0			
ROSLYN HEIGHTS	3		6.0			
SEARINGTOWN	2		2.0			
Street Light - On During Day			64	4.5		

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Pole Problem	HERRICKS	1	2.0	
			MANHASSET	1	9.0	
			PORT WASHINGTON	4	0.5	
			SEARINGTOWN	2	0.5	
		Street Light - Pole Problem			8	1.8
Street Lighting District			482	4.5		
Department of Public Works				1,345	2.6	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	0	
			NEW CASSEL	1	0	
		Housing - Appliance			2	0
		Housing - Electrical	MANHASSET	2	10.5	
			Housing - Electrical			2
		Housing - High Priority SR	NEW CASSEL	1	1.0	
		Housing - High Priority SR			1	1.0
		Housing - Misc Carpentry	MANHASSET	1	0	
			NEW CASSEL	2	7.5	
		Housing - Misc Carpentry			3	5.0
		Housing - Misc Exterior	MANHASSET	1	1.0	
			NEW CASSEL	1	3.0	
		Housing - Misc Exterior			2	2.0
		Housing - Misc SR	MANHASSET	1	0	
			NEW CASSEL	2	4.5	
		Housing - Misc SR			3	3.0
		Housing - Pest Control	MANHASSET	2	1.5	
		Housing - Pest Control			2	1.5
		Housing - Plumbing	MANHASSET	5	1.4	
			NEW CASSEL	4	1.8	
Housing - Plumbing			9	1.6		
Housing Authority			24	2.8		
Housing Authority				24	2.8	
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	MANHASSET	2	6.0	
			HR - ADA Compliance			2
		HR - Call Back Request		5	0	
			HR - Call Back Request			5
		HR - Medical and Insurance Benefits		2	1.0	
			HR - Medical and Insurance Benefits			2
		HR - Misc SR		3	0.3	
HR - Misc SR			3	0.3		

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Human Resources and Finance	Human Resources and Finance	HR - Personnel and Employment		3	3.7	
		HR - Personnel and Employment		3	3.7	
	Human Resources and Finance			15	1.7	
Human Resources and Finance				15	1.7	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	2	0	
			FLOWER HILL	1	0	
			GREAT NECK	4	1.5	
			GREAT NECK PLAZA	1	1.0	
			HERRICKS	1	3.0	
			MANHASSET	1	1.0	
			MINEOLA	1	1.0	
			NORTH NEW HYDE PARK	1	6.0	
			PORT WASHINGTON	2	2.5	
			ROSLYN	1	0	
			ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	4.0	
		OIC - From Transfer			19	1.4
		OIC - Inter Municipal SR	BAXTER ESTATES	1	2.0	
			CARLE PLACE	3	0.7	
			EAST HILLS	3	0	
			EAST MEADOW	1	2.0	
			EAST WILLISTON	1	0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	5	0.6	
			GREAT NECK	6	1.3	
			HERRICKS	1	1.0	
			MANHASSET	3	0.7	
			MANORHAVEN	3	2.0	
			MINEOLA	3	0.3	
			NEW CASSEL	1	0	
			NEW CASTLE	1	0	
			NEW HYDE PARK	5	1.2	
			NORTH HILLS	3	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	1.0	
			ROSLYN	2	0	
ROSLYN HARBOR	2		0			
ROSLYN HEIGHTS	4	1.0				
SEARINGTOWN	1	1.0				

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	THOMASTON	1	0	
			WESTBURY	2	0.5	
			great neck	2	0.5	
			plandome	1	3.0	
			williston park	1	0	
				4	0.8	
		OIC - Inter Municipal SR	65	0.8		
Inter Municipal Affairs				84	0.9	
Inter Municipal Affairs				84	0.9	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		20	0	
		Park - Call Back Request		20	0	
		Park - Disabled Youth Recreation Program		1	0	
		Park - Disabled Youth Recreation Program		1	0	
		Park - From Transfer	NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	1	1.0	
			ROSLYN HEIGHTS	1	0	
		Park - From Transfer		3	1.0	
		Park - General Complaint		3	0.7	
		Park - General Complaint		3	0.7	
		Park - Miscellaneous	PORT WASHINGTON	1	0	
			WESTBURY	1	2.0	
			roslyn heights	1	0	
				1	0	
		Park - Miscellaneous		4	0.5	
		Park - Park Facilities Maintenance		15	0.9	
		Park - Park Facilities Maintenance		15	0.9	
		Park - Park Lights		1	3.0	
		Park - Park Lights		1	3.0	
		Park - Park Permit Application Request		29	0.1	
Park - Park Permit Application Request		29	0.1			
Park - Theater Ticket Purchase	NORTH NEW HYDE PARK	1	0			
Park - Theater Ticket Purchase		1	0			
Parks and Recreation Department				77	0.3	
Parks and Recreation Department				77	0.3	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		2	1.0	
		BZA - Questions needing Answers		2	1.0	
	Board of Zoning Appeals				2	1.0
	Building Department	Bldg - Application Status	CARLE PLACE	1	3.0	
			GARDEN CITY PARK	1	1.0	
GREAT NECK			1	2.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Application Status	MANHASSET	1	3.0	
			NEW CASSEL	2	0.5	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	4.5	
			ROSLYN HEIGHTS	1	3.0	
		Bldg - Application Status			11	2.1
		Bldg - Call Back		7	2.0	
		Bldg - Call Back			7	2.0
		Bldg - Certificate Status	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
				1	0	
		Bldg - Certificate Status			3	0
		Bldg - Construction Complaint	GARDEN CITY PARK	1	5.0	
			GREAT NECK	1	12.0	
			GREENVALE	1	23.0	
			MANHASSET HILLS	1	2.0	
			NEW HYDE PARK	2	12.0	
			NO NEW HYDE PARK	1	22.0	
			NORTH NEW HYDE PARK	1	13.0	
			PORT WASHINGTON	2	5.5	
			ROSLYN HEIGHTS	3	3.3	
		Bldg - Construction Complaint			13	9.4
		Bldg - From Transfer	ROSLYN HEIGHTS	1	0	
		Bldg - From Transfer			1	0
		Bldg - General Question Needs Answers		129	3.9	
		Bldg - General Question Needs Answers			129	3.9
		Bldg - Housing Complaint	MANORHAVEN	1	1.0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
		Bldg - Housing Complaint			3	0.3
		Bldg - Illegal Housing	CARLE PLACE	2	0	
			FLORAL PARK	1	1.0	
GREAT NECK	2		2.0			
NEW CASSEL	7		0.6			
NEW HYDE PARK	1		1.0			
NORTH NEW HYDE PARK	2		0			
	PORT WASHINGTON	6	2.3			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	ROSLYN	1	0	
			ROSLYN HEIGHTS	2	0.5	
		Bldg - Illegal Housing			24	1.0
		Bldg - Inspection Request	NEW CASSEL	1	3.0	
			PORT WASHINGTON	3	1.3	
			SEARINGTOWN	1	1.0	
		Bldg - Inspection Request			5	1.6
		Bldg - New/Change of Address		1	0	
		Bldg - New/Change of Address			1	0
		Bldg - Permit Question Needs Answers		12	5.8	
		Bldg - Permit Question Needs Answers			12	5.8
		Bldg - Retaining Wall	ALBERTSON	1	0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	0	
		Bldg - Retaining Wall			4	0
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	5.0	
			GARDEN CITY PARK	2	7.5	
			GREAT NECK	2	0	
			MANHASSET	4	4.8	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	4.0	
	PORT WASHINGTON		3	0		
	UNIVERSITY GARDENS		1	18.0		
	Bldg - Suspect Work Without a Permit			17	3.8	
	Building Department				230	3.6
	Planning Department	Planning - Call Back Request		1	2.0	
			Planning - Call Back Request			1
		Planning - From Transfer	MANHASSET	1	0	
			Planning - From Transfer			1
		Planning - Questions needing Answers	HAWORTH	1	1.0	
			PORT WASHINGTON	1	3.0	
Planning - Questions needing Answers			2	2.0		
Planning Department				4	1.5	
Planning and Building Department				236	3.6	
Project Independence	Project Independence	PI - Call Back Request	CARLE PLACE	1	0	
			EAST WILLISTON	1	1.0	
			FLORAL PARK	1	1.0	
			GARDEN CITY	1	1.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	GREAT NECK	2	3.5		
			GREAT NECK PLAZA	2	1.0		
			GREENVALE	1	3.0		
			HERRICKS	1	0		
			LEVITTOWN	1	1.0		
			MANHASSET	1	1.0		
			MANORHAVEN	1	1.0		
			MINEOLA	5	0.8		
			MUNSEY PARK	1	0		
			NORTH NEW HYDE PARK	2	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	1	1.0		
			ROCKVILLE CENTER	1	1.0		
			RUSSELL GARDENS	1	0		
			SANDS POINT	1	0		
			SYOSSET	1	1.0		
			WESTBURY	2	1.5		
			WILLISTON PARK	2	13.5		
				4	0.2		
		PI - Call Back Request			35	1.6	
		PI - Caregiver Support			ALBERTSON	2	2.5
					GREAT NECK ESTATES	1	1.0
					HERRICKS	1	0
					PORT WASHINGTON	1	3.0
					ROSLYN HARBOR	1	0
					WESTBURY	1	5.0
		PI - Caregiver Support			7	2.0	
PI - Financial Assistance			GREAT NECK	1	2.0		
			ROSLYN HEIGHTS	2	3.0		
			WESTBURY	1	1.0		
PI - Financial Assistance			4	2.2			
PI - Food and Hunger			ALBERTSON	1	0		
			GREAT NECK	1	1.0		
PI - Food and Hunger			2	0.5			
PI - Health and Mental Health			ALBERTSON	2	1.5		
			CARLE PLACE	7	3.3		
			GARDEN CITY PARK	2	2.5		
			GREAT NECK	74	0.0		
			GREAT NECK ESTATES	7	0		
			GREAT NECK PLAZA	71	0.2		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	HERRICKS	1	1.0		
			KENSINGTON	1	0		
			KINGS POINT	9	0		
			LAKE SUCCESS	1	2.0		
			MANHASSET	4	0.5		
			MINEOLA	6	2.0		
			NEW CASSEL	4	4.5		
			NEW HYDE PARK	4	0.5		
			NORTH NEW HYDE PARK	2	0		
			PORT WASHINGTON	6	1.8		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	2	12.0		
			RUSSELL GARDENS	3	8.0		
			SANDS POINT	1	2.0		
			THOMASTON	8	0.2		
			WESTBURY	9	1.7		
			WILLISTON PARK	1	0		
		PI - Health and Mental Health			226	0.7	
		PI - Household Maintenance	PI - Household Maintenance	PI - Household Maintenance	CARLE PLACE	2	9.0
					GARDEN CITY PARK	2	2.5
					HERRICKS	1	0
					MANHASSET	2	0.5
					MINEOLA	4	0.8
					NEW CASSEL	5	3.4
					NEW HYDE PARK	3	2.0
					NORTH HILLS	1	1.0
					NORTH NEW HYDE PARK	5	2.2
					PORT WASHINGTON	4	6.2
					PORT WASHINGTON NORTH	1	0
					ROSLYN	1	3.0
					ROSLYN HEIGHTS	1	0
					SEARINGTOWN	2	3.0
					THOMASTON	1	0
WESTBURY	4				1.5		
WILLISTON PARK	3	0.7					
PI - Household Maintenance			42	2.5			
PI - Membership Registration	PI - Membership Registration	PI - Membership Registration	ALBERTSON	1	0		
			CARLE PLACE	1	0		
			EAST HILLS	5	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	FLORAL PARK	3	0		
			GARDEN CITY PARK	2	0		
			GRAET NECK	1	0		
			GREAT NECK	12	0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	12	0		
			MANHASSET	3	0		
			MANORHAVEN	2	0		
			MINEOLA	4	0		
			NEW CASSEL	4	0		
			NEW HYDE PARK	8	0		
			NORTH HILLS	4	0		
			NORTH NEW HYDE PARK	7	0		
			PLANDOME	1	0		
			PORT WASHINGTON	14	0		
			PORT WASHINGTON NORTH	2	0		
			ROASLYN HEIGHTS	1	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	11	0		
			SEARINGTOWN	2	0		
		THOMASTON	3	0			
		WESTBURY	11	0			
		WILLISTON PARK	3	0			
		PI - Membership Registration				120	0
		PI - Miscellaneous			ALBERTSON	1	26.0
					EAST HILLS	2	2.5
					EAST WILLISTON	1	3.0
					GARDEN CITY PARK	2	1.5
					GLEN OAKS	1	0
GREAT NECK	10				3.1		
GREAT NECK PLAZA	4				2.2		
MANHASSET	9				0		
MANORHAVEN	1				0		
MERRICK	1				0		
MINEOLA	4				1.8		
NEW CASSEL	20				0.2		
NEW HYDE PARK	2				0		
NORTH NEW HYDE PARK	4				1.0		
PLANDOME MANOR	1	1.0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	PORT WASHINGTON	5	1.2	
			ROSLYN HEIGHTS	3	1.0	
			RUSSELL GARDENS	2	0	
			SEARINGTOWN	2	0	
			WESTBURY	1	11.0	
			WILLISTON PARK	3	9.0	
				1	0	
		PI - Miscellaneous			80	1.7
		PI - NORC SR	NEW HYDE PARK	9	0.1	
			NORTH NEW HYDE PARK	6	0	
			WILLISTON PARK	1	0	
		PI - NORC SR			16	0.1
		PI - Program Registration	ALBERTSON	3	0.7	
			CARLE PLACE	1	0	
			FLORAL PARK	1	1.0	
			GREAT NECK PLAZA	2	0.5	
			HERRICKS	4	0	
			MANHASSET	2	3.5	
			MINEOLA	2	0.5	
			NEW CASSEL	2	2.0	
			NEW HYDE PARK	4	3.8	
			NORTH NEW HYDE PARK	3	0.3	
			PORT WASHINGTON	3	1.0	
			WESTBURY	4	1.2	
			WILLISTON PARK	1	0	
				1	0	
			PI - Program Registration			33
		PI - Taxi Service	great neck	1	0	
			ALBERTSON	28	0	
			BAXTER ESTATES	15	0	
			CARLE PLACE	4	0	
			EAST HILL	1	0	
			EAST HILLS	57	0	
EAST WILLISTON	3		0			
FLORAL PARK	14		0			
FLOWER HILL	24		0			
GARDEN CITY	5		0.6			
GARDEN CITY PARK	64		0			
GREAT NECK	153		0.1			
GREAT NECK	2		0			

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	GREAT NECK ESTATES	21	0
			GREAT NECK PLAZA	126	0
			HERRICKS	23	0
			KENSINGTON	21	0
			KINGS POINT	19	0
			LAKE SUCCESS	5	0
			LAKE SUCESS	1	0
			MANHASSET	66	0
			MANORHAVEN	46	0
			MINEOLA	74	0
			MUNSEY PARK	2	0
			NEW CASSEL	35	0
			NEW HYDE PARK	76	0
			NEW HYDE P[ARK	1	0
			NORTH HILLS	68	0
			NORTH NEW HYDE PARK	59	0
			OLD WESTBURY	3	0
			PLANDOME	4	0
			PLANDOME MANOR	6	0
			POR TWASHINGTON	1	0
			PORT WASHINGTON	235	0.0
			PORT WASHINGTON NORTH	19	0
			PORTWASHINGTON	1	0
			PT. WASHINGTON	1	0
			ROSLY HEIGHTS	2	0
			ROSLYM HEIGHTS	1	0
			ROSLYN	13	0
			ROSLYN HEIGHTS	60	0.0
			ROSLYN HIGHTS	1	0
			ROSYLN HEIGHTS	1	0
			RUSSEL GARDENS	4	0
			RUSSELL GARDENS	2	0
			SADDLE ROCK	10	0
			SANDS POINT	9	0
SEARINGTOWN	8	0.1			
THOMASTON	16	0			
UNIVERSITY GARDENS	5	0			
WESTBURY	42	0.1			
WILLISTON PARK	53	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	manhasset	1	0		
			new hyde park	1	0		
			port washington	3	0		
				1	0		
		PI - Taxi Service				1,517	0.0
		PI - Taxi Service Cancellation			ALBERTSON	2	0
					EAST HILLS	1	0
					EAST WILLISTON	1	0
					FLOWER HILL	5	0
					GARDEN CITY	1	0
					GARDEN CITY PARK	5	0
					GREAT NECK	4	0
					GREAT NECK ESTATES	2	0
					GREAT NECK PLAZA	17	0
					KENSINGTON	4	0
					MANHASSEST	1	0
					MANHASSET	3	0
					MANORHAVEN	1	0
					MINEOLA	4	0
					NEW CASSEL	2	0
					NEW HYDE PARK	12	0
					NORTH HILLS	1	0
					NORTH NEW HYDE PARK	1	0
					PLANDOME	3	0
					PLANDOME MANOR	1	0
					PORT WASHINGTON	9	0
					ROSLYN	1	0
					ROSLYN HEIGHTS	6	0
					RUSSELL GARDENS	1	0
					SADDLE ROCK	1	0
					SANDS POINT	1	0
					SEARINGTOWN	1	0
					THOMASTON	1	0
					WESTBURY	4	0
WILLISTON PARK	5				0		
	2	0					
PI - Taxi Service Cancellation				103	0		
PI - Taxi Service Complaint			ALBERTSON	1	0		
			GREAT NECK	2	0		
			GREAT NECK PLAZA	1	1.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	HERRICKS	1	0	
			MINEOLA	2	1.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0.3	
			PORT WASHINGTON	1	1.0	
			SADDLE ROCK	1	1.0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	0	
		PI - Taxi Service Complaint			15	0.4
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	0	
			EAST WILLISTON	1	0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	3	0	
			KENSINGTON	1	0	
			MANHASSET	1	1.0	
			MANORHAVEN	1	0	
			MINEOLA	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN	2	1.5	
			WESTBURY	2	0	
			PI - Transportation/Mobility Mgmt Info			16
PI - Volunteer	ROSLYN	1	1.0			
PI - Volunteer			1	1.0		
Project Independence				2,217	0.3	
Project Independence				2,217	0.3	
Receiver of Taxes	Receiver of Taxes	Tax - Property Assessment Workshop		355	0	
		Tax - Property Assessment Workshop		355	0	
	Receiver of Taxes		355	0		
Receiver of Taxes				355	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		23	1.9	
		SWMA - Call Back		23	1.9	
		SWMA - Carting Complaints	ALBERTSON	10	0	
			GARDEN CITY PARK	1	0	
			GREENVALE	1	0	
			HERRICKS	1	0	
			MANHASSET	2	0.5	
NEW CASSEL	2	1.5				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	NORTH NEW HYDE PARK	2	0.5	
			ROSLYN HEIGHTS	1	1.0	
		SWMA - Carting Complaints			20	0.3
		SWMA - From Transfer	GREAT NECK	1	1.0	
		SWMA - From Transfer			1	1.0
		SWMA - Garbage Not Picked Up	ALBERTSON	5	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	3	0.3	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	1.0	
		SWMA - Garbage Not Picked Up			14	0.3
		Solid Waste Management				58
Sustainability Department	SWMA - Compost	ALBERTSON	5	7.4		
		CARLE PLACE	2	1.0		
		EAST HILLS	2	2.0		
		EAST WILLISTON	3	4.0		
		GARDEN CITY PARK	4	4.5		
		GREAT NECK	5	3.8		
		GREAT NECK ESTATES	1	7.0		
		HERRICKS	1	1.0		
		MANHASSET	4	2.0		
		MANORHAVEN	1	0		
		MUNSEY PARK	2	1.0		
		NEW HYDE PARK	1	2.0		
		NORTH NEW HYDE PARK	8	3.5		
		PORT WASHINGTON	11	6.0		
		PORT WASHINGTON NORTH	1	7.0		
		ROSLYN	2	4.5		
		ROSLYN HEIGHTS	3	1.0		
		ROSLYN HEIGHTS	1	0		
		SANDS POINT	2	5.5		
SEARINGTOWN	3	1.7				
THOMASTON	1	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	WILLISTON PARK	6	2.2	
			westbury	1	7.0	
		SWMA - Compost			70	3.7
		SWMA - Long Island Green Homes	CARLE PLACE	1	1.0	
			EAST HILLS	1	7.0	
			GREAT NECK	3	4.7	
			NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	2	10.0	
			ROSLYN	1	4.0	
				1	8.0	
		SWMA - Long Island Green Homes			10	6.1
		SWMA - Rain Barrel	ALBERTSON	1	2.0	
			CARLE PLACE	2	4.5	
			EAST WILLISTON	3	1.0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	2	3.5	
			GLEN CLOVE	1	7.0	
			GREAT NECK	2	4.0	
			HERRICKS	1	7.0	
			KENSINGTON	1	1.0	
			KINGS POINT	1	4.0	
			MANHASSET	1	0	
			MANORHAVEN	2	2.5	
			MINEOLA	3	2.3	
			NEW HYDE PARK	4	7.8	
			NORTH NEW HYDE PARK	4	1.8	
			PORT WASHINGTON	10	6.4	
			ROSLYN	1	7.0	
			ROSLYN HEIGHTS	2	1.0	
		SANDS POINT	1	1.0		
		WESTBURY	1	12.0		
		WILLISTON PARK	2	5.0		
		SWMA - Rain Barrel			46	4.2
SWMA - Recycling / STOP Call Back			4	4.2		
SWMA - Recycling / STOP Call Back			4	4.2		
Sustainability Department				130	4.1	
Solid Waste Management				188	3.1	
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		89	0	
		311 - SR Constituent Follow-up		89	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	NEW HYDE PARK	1	0
		311 - Street Repaving Schedule Inquiry		1	0
311 Call Center				90	0
Supervisor's Office	SupV - Airplane		EAST HILLS	3	0
			FLOWER HILL	3	0
			GARDEN CITY PARK	2	0
			GREAT NECK	1	0
			KENSINGTON	25	0
			MINEOLA	1	0
			NEW HYDE PARK	1	0
			NORTH HILLS	1	0
			PORT WASHINGTON	8	0
			PORT WASHINGTON NORTH	10	0
			ROSLYN HEIGHTS	3	0
			SEARINGTOWN	11	0
			WILLISTON PARK	2	0
			SupV - Airplane		
SupV - Complaint - Other Employee			MUNSEY PARK	1	2.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	2.0
SupV - Complaint - Other Employee				4	1.5
SupV - Helicopter			GARDEN CITY PARK	1	0
			GREAT NECK	5	0
			MANHASSET	1	0
			NEW HYDE PARK	1	0
			PLANDOME	1	0
			PORT WASHINGTON	1	0
			WILLISTON PARK	1	0
SupV - Helicopter				11	0
SupV - Thank You from Constituent			ALBERTSON	1	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK PLAZA	1	0
			GREENVALE	1	0
			LAKE SUCCESS	1	0
			MANORHAVEN	1	0
			PORT WASHINGTON	1	0
SupV - Thank You from Constituent				8	0
Supervisor's Office				94	0.1

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office				184	0.0
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0
		Town Clerk - Bingo & Games of Chance		1	0
		Town Clerk - Birth Certificate		209	0
		Town Clerk - Birth Certificate		209	0
		Town Clerk - Block Party Application		1	0
		Town Clerk - Block Party Application		1	0
		Town Clerk - Codebook Supplement		1	0
		Town Clerk - Codebook Supplement		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Death Certificate		114	0
		Town Clerk - Death Certificate		114	0
		Town Clerk - Dog License		50	0
		Town Clerk - Dog License		50	0
		Town Clerk - Domestic Partnership		6	0
		Town Clerk - Domestic Partnership		6	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Fishing License		2	0
		Town Clerk - Fishing License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Look Good Feel Better RSVP		2	0
		Town Clerk - Look Good Feel Better RSVP		2	0
		Town Clerk - Marriage Certificate		40	0
		Town Clerk - Marriage Certificate		40	0
		Town Clerk - Marriage License		60	0
		Town Clerk - Marriage License		60	0
Town Clerk - Miscellaneous		53	0		
Town Clerk - Miscellaneous		53	0		
Town Clerk - Parade Application		1	0		
Town Clerk - Parade Application		1	0		
Town Clerk - Parking Restrictions Removal Request		21	0		
Town Clerk - Parking Restrictions Removal Request		21	0		
Town Clerk - Pawnbroker License		1	0		
Town Clerk - Pawnbroker License		1	0		

Town of North Hempstead Service Requests via 311 - by Department

April 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Peddler License		8	0	
		Town Clerk - Peddler License			8	0
		Town Clerk - Secondhand Dealer License		3	0	
		Town Clerk - Secondhand Dealer License			3	0
		Town Clerk - Solid Waste Management License		9	0	
		Town Clerk - Solid Waste Management License			9	0
		Town Clerk - Taxi and Limousine License		6	0	
		Town Clerk - Taxi and Limousine License			6	0
		Town Clerk - Tow Truck License		5	0	
		Town Clerk - Tow Truck License			5	0
		Town Clerk - Town Board Questions		1	0	
		Town Clerk - Town Board Questions			1	0
Town Clerk				600	0	
Town Clerk				600	0	
Summary				6,017	1.3	