

Town of North Hempstead Service Requests via 311 - by Department

July 2024

Department Description	Group Description	Type Description	City	Count	Response Days		
Community Services	Community Services	CommSvc - Bus Pickup Cancel	Westbury	1	1.0		
		CommSvc - Bus Pickup Cancel		1	1.0		
		CommSvc - Educational Program	oyster Bay	1	3.0		
		CommSvc - Educational Program		1	3.0		
		CommSvc - Misc SR	UNIONDALE	1	6.0		
			GREAT NECK PLAZA	2	4.0		
			Garden City	1	2.0		
			Great Neck	2	4.0		
			HEMPSTEAD	1	0		
			HERRICKS	1	3.0		
			PORT WASHINGTON	3	2.7		
			ROSLYN	1	3.0		
			WESTBURY	2	4.0		
			WILLISTON PARK	1	3.0		
			WOODBURY	1	1.0		
			Williston Park	1	4.0		
				2	4.0		
			CommSvc - Misc SR		19	3.3	
		CommSvc - Seasonal Programs Registration	North New Hyde Park	1	0		
			Williston Park	1	0		
		CommSvc - Seasonal Programs Registration		2	0		
		Community Services				23	2.9
		Community Services				23	2.9
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Herricks	1	17.0		
			New Cassel	2	8.0		
		Animal Sh - Barking Dog		3	11.0		
		Animal Sh - Call Back		10	0.5		
		Animal Sh - Call Back		10	0.5		
		Animal Sh - Dead Dog Pickup	GARDEN CITY PARK	1	0		
		Animal Sh - Dead Dog Pickup		1	0		
		Animal Sh - Dog Adoption		20	0		
		Animal Sh - Dog Adoption		20	0		
		Animal Sh - Dog Defecation	PORT WASHINGTON	1	3.0		
		Animal Sh - Dog Defecation		1	3.0		
		Animal Sh - Found Animal	GARDEN CITY	1	0		
			GREAT NECK	1	1.0		
			Mineola	1	0		
			NEW CASSEL	1	0		
			New Cassel	1	1.0		
Old Westbury	1		0				
PORT WASHINGTON	1	0					

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	Port Washington	1	0	
			Sands Point	1	0	
			WESTBURY	1	0	
		Animal Sh - Found Animal			10	0.2
		Animal Sh - Lost Animal	bayside	1	0	
			ROSEDALE	1	0	
			Manorhaven	1	1.0	
			Mineola	1	0	
			NEW CASSEL	2	0.5	
			Searingtown	1	2.0	
			Westbury	1	2.0	
		Animal Sh - Lost Animal			8	0.8
		Animal Sh - Misc	Carle Place	1	0	
			FLORAL PARK	1	2.0	
			FREEPORT	1	0	
			GLEN HEAD	2	0	
			GREAT NECK PLAZA	1	0	
			Great Neck Estates	1	21.0	
			HUNTINGTON STATION	1	0	
			JERSEY CITY	1	0	
			LAKE SUCCESS	1	1.0	
			MUNSEY PARK	1	7.0	
			Mineola	1	0	
			Munsey Park	1	6.0	
			NEW CASSEL	2	1.0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	3	0.7	
			PORT WASHINGTON	1	0	
			Port Washington	1	23.0	
			WESTBURY	1	0	
				7	0.6	
			Animal Sh - Misc			29
		Animal Sh - Surrender a dog	Old Westbury	1	0	
queens Village	1		0			
CARLE PLACE	1		0			
Great Neck	1		0			
HEMPSTEAD	1		0			
New Cassel	1		0			
PORT WASHINGTON	1		0			
Port Washington	1		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	Roslyn Estates	1	0	
			Westbury	2	0	
		Animal Sh - Surrender a dog			11	0
		Animal Sh - Unleashed - Stray Dog	Old Westbury	2	0	
			WESTBURY	1	0	
		Animal Sh - Unleashed - Stray Dog			3	0
	Animal Shelter			96	1.2	
	Cat Services	Cat Services - Call Back			3	0
			Cat Services - Call Back			3
		Cat Services - Feral Cats	ELMONT	1	0	
			Flower Hill	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	2	0	
			LAKE SUCCESS	1	0	
			MINEOLA	1	0	
			Manhasset	1	0	
			Mineola	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	2	0	
			New Cassel	1	0	
			North New Hyde Park	1	0	
			Cat Services - Feral Cats			16
	Cat Services			19	0	
	Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	1	2.0	
			CARLE PLACE	1	2.0	
			NORTH NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	2	0.5	
Port Washington			1	0		
ROSLYN HEIGHTS			2	2.5		
Code - After Hours/Weekend Construction			9	1.3		
Code - Animal (except Dog / Cat / Wild life)		Albertson	1	9.0		
		New Cassel	1	3.0		
		North New Hyde Park	1	1.0		
		SEARINGTOWN	1	1.0		
Code - Animal (except Dog / Cat / Wild life)			4	3.5		
Code - Bamboo	NORTH NEW HYDE PARK	1	0			
Code - Bamboo			1	0		
Code - Call Back Request		48	1.6			
Code - Call Back Request			48	1.6		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	3.0	
			Roslyn Heights	1	2.0	
		Code - Commercial Vehicle stored on Residential Property			4	1.2
		Code - Commerical Garbage Container	North New Hyde Park	1	0	
		Code - Commerical Garbage Container			1	0
		Code - Dumpster	GREAT NECK	1	8.0	
			Herricks	1	0	
			NORTH NEW HYDE PARK	1	2.0	
		Code - Dumpster			3	3.3
		Code - From Transfer	ALBERTSON	1	2.0	
			MANHASSET	1	6.0	
			NO NEW HYDE PARK	1	16.0	
			NORTH NEW HYDE PARK	1	21.0	
		Code - From Transfer			4	11.2
		Code - Garbage	ALBERTSON	1	3.0	
			Albertson	3	0	
			Carle Place	1	3.0	
			HERRICKS	1	0	
			North New Hyde Park	1	6.0	
			ROSLYN HEIGHTS	2	1.5	
		Code - Garbage			9	1.7
		Code - Gas Powered Leaf Blowers/Ouside Allowed Hours	CARLE PLACE	1	3.0	
			GREAT NECK	3	5.7	
			MANHASSET	7	1.0	
			NORTH NEW HYDE PARK	2	0.5	
			New Cassel	1	0	
			New Hyde Park	1	3.0	
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	2	4.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
RUSSELL GARDENS	1		2.0			
Roslyn Heights	1		0			
Westbury	1		0			
Code - Gas Powered Leaf Blowers/Ouside Allowed Hours			23	1.9		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Lights	FLORAL PARK CENTRE	1	0	
			GREAT NECK	1	9.0	
		Code - Lights			2	4.5
		Code - Litter	WESTBURY	1	2.0	
		Code - Litter			1	2.0
		Code - Miscellaneous	ALBERTSON	1	0	
			CARLE PLACE	2	2.0	
			Elmont	1	2.0	
			GARDEN CITY PARK	3	3.0	
			Great Neck	1	6.0	
			Herricks	1	1.0	
			MANHASSET	2	0.5	
			Manhasset	1	1.0	
			NEW CASSEL	3	1.0	
			New Cassel	1	0	
			North New Hyde Park	3	2.3	
			PORT WASHINGTON	4	2.2	
			ROSLYN ESTATES	1	21.0	
			ROSLYN HEIGHTS	1	3.0	
			Searingtown	1	0	
			Code - Miscellaneous			26
		Code - No Plates / Inoperable Vehicle	FLORAL PARK CENTRE	1	1.0	
			MANHASSET	1	2.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	6.0	
			New Cassel	1	3.0	
			New cassell	1	2.0	
			North New Hyde Park	2	1.5	
		Code - No Plates / Inoperable Vehicle			8	2.1
		Code - Noise	Carle pl	1	1.0	
			Floral Park Centre	1	7.0	
			Garden City Park	1	0	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	2	0.5	
		Code - Noise			6	2.0
		Code - Odor	New hyde park	1	2.0	
			ALBERTSON	1	1.0	
Floral Park Centre	2		1.5			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Odor	NORTH NEW HYDE PARK	3	1.0	
			North New Hyde Park	1	1.0	
		Code - Odor			8	1.2
		Code - Overgrown Vegetation	ALBERTSON	4	1.0	
			Albertson	1	3.0	
			CARLE PLACE	2	2.0	
			Carle Place	3	0.3	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	2.0	
			GREENVALE	1	0	
			Great Neck	1	0	
			HERRICKS	1	0	
			Herricks	1	1.0	
			MANHASSET	1	2.0	
			Manhasset	1	0	
			NEW CASSEL	1	6.0	
			NORTH NEW HYDE PARK	2	6.0	
			North New Hyde Park	2	0.5	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	2	1.0	
			Roslyn Heights	1	6.0	
			SADDLE ROCK	1	7.0	
			Code - Overgrown Vegetation			30
		Code - Property Maintenance	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	1.0	
			Herricks	1	1.0	
			MANHASSET	3	1.3	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	1	9.0	
			NORTH NEW HYDE PARK	4	4.2	
			New Cassel	2	0.5	
			North New Hyde Park	1	2.0	
			PORT WASHINGTON	2	1.0	
ROSLYN HEIGHTS	1		1.0			
Roslyn Heights	1		2.0			
Code - Property Maintenance			20	2.2		
Code - Property Violations Search		62	1.2			
Code - Property Violations Search			62	1.2		
Code - Sidewalk Obstruction	Baldwin	1	8.0			

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Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	MANHASSET	1	0	
			PORT WASHINGTON	1	1.0	
			Port Washington	2	2.0	
		Code - Sidewalk Obstruction			5	2.6
		Code - Signs	manhasset	1	22.0	
			Albertson	1	1.0	
			GREENVALE	3	4.3	
			Garden City Park	1	2.0	
			Great Neck	1	1.0	
			MANHASSET	5	1.0	
			Manhasset	2	0.5	
			NORTH NEW HYDE PARK	1	8.0	
		Code - Signs			15	3.5
		Code - Tree Removal	NORTH NEW HYDE PARK	2	3.0	
		Code - Tree Removal			2	3.0
	Code - Unlawful Property Use	Carle Place	2	0.5		
		Floral Park Centre	6	0.7		
		GARDEN CITY PARK	1	1.0		
		MANHASSET	1	6.0		
		North New Hyde Park	1	1.0		
	Code - Unlawful Property Use			11	1.2	
	Code - Water Flow / Accumulation	MANHASSET	1	2.0		
	Code - Water Flow / Accumulation			1	2.0	
	Code Enforcement				303	2.0
	Parking Enforcement	Prkg Enfrc - Call Back Request	SANDS POINT	1	0	
				5	2.4	
			Prkg Enfrc - Call Back Request			6
Prkg Enfrc - Commercial Parking		GARDEN CITY PARK	4	2.5		
		Great Neck	1	2.0		
		NORTH NEW HYDE PARK	1	1.0		
		New Cassel	1	4.0		
		Searingtown	1	7.0		
Prkg Enfrc - Commercial Parking			8	3.0		
Prkg Enfrc - Parking Violations Complaint		Albertson	1	2.0		
		CARLE PLACE	1	3.0		
		GARDEN CITY PARK	1	0		
	Manhasset	1	1.0			
	NEW CASSEL	2	1.5			
	NEW HYDE PARK	1	2.0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	North New Hyde Park	1	1.0		
			PORT WASHINGTON	1	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	3	3.0		
		Prkg Enfrc - Parking Violations Complaint			13	1.6	
	Parking Enforcement			27	2.1		
	Port Washington Parking District	PYPD - Broken Meter	PORT WASHINGTON	5	1.6		
			PYPD - Broken Meter			5	1.6
		PYPD - Call Back Request		24	1.3		
			PYPD - Call Back Request			24	1.3
		PYPD - Lot Condition	BAXTER ESTATES	3	1.7		
			PYPD - Lot Condition			3	1.7
		PYPD - Miscellaneous	Port Washington	1	1.0		
			Sands Point	1	1.0		
				1	1.0		
		PYPD - Miscellaneous			3	1.0	
	Port Washington Parking District			35	1.4		
	Department of Public Safety				480	1.7	
	Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	1	0	
				Herricks	2	0	
				ROSLYN HEIGHTS	1	4.0	
			DPW - Road Project			4	1.0
			DPW - Street Repaving Project	Albertson	1	0	
		DPW - Street Repaving Project			1	0	
		Department of Public Works			5	0.8	
		Highway Department	Hwy - Abandoned Vehicle	CARLE PLACE	1	0	
				GARDEN CITY PARK	2	2.5	
Hwy - Abandoned Vehicle				3	1.7		
Hwy - Bee's Nest Removal	GARDEN CITY PARK		2	1.0			
	Great Neck		1	5.0			
	NORTH NEW HYDE PARK		2	3.5			
Hwy - Bee's Nest Removal			5	2.8			
Hwy - Call Back Request			46	3.2			
	Hwy - Call Back Request			46	3.2		
Hwy - Catch Basin	new hyde park		1	0			
	ALBERTSON		2	2.0			
	BAXTER ESTATES		1	7.0			
	GREAT NECK		1	7.0			
	MANHASSET	2	4.5				
	NEW CASSEL	1	2.0				

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Department of Public Works	Highway Department	Hwy - Catch Basin	NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	9.0	
			ROSLYN HEIGHTS	1	17.0	
			SEARINGTOWN	2	0.5	
			great neck	1	0	
		Hwy - Catch Basin			16	3.5
		Hwy - Curb Repair	Albertson	1	0	
			Carle Place	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	4.0	
			WESTBURY	2	0	
			Westbury	2	0	
		Hwy - Curb Repair			11	0.4
		Hwy - Dead Animal Pickup	ALBERTSON	1	17.0	
			BAXTER ESTATES	1	1.0	
			GREAT NECK	2	4.0	
			Garden City Park	1	0	
			HERRICKS	3	1.0	
			MANHASSET	1	2.0	
			NEW CASSEL	1	1.0	
			NO NEW HYDE PARK	3	5.3	
			NORTH NEW HYDE PARK	3	4.7	
			PORT WASHINGTON	4	2.8	
			ROSLYN HEIGHTS	5	2.8	
			Roslyn Heights	1	3.0	
			WILLISTON PARK	1	1.0	
		Hwy - Dead Animal Pickup			27	3.4
		Hwy - From Transfer	BAXTER ESTATES	1	4.0	
			CARLE PLACE	1	0	
			NEW CASSEL	1	6.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
		Port Washington	1	0		

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Department of Public Works	Highway Department	Hwy - From Transfer	UNIVERSITY GARDENS	1	0		
				1	0		
		Hwy - From Transfer			8	1.2	
		Hwy - Grass Cut / Mow	HERRICKS	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
			SEARINGTOWN	1	7.0		
		Hwy - Grass Cut / Mow			4	1.8	
		Hwy - Informational			1	0	
		Hwy - Informational			1	0	
		Hwy - Manhole Repair	ALBERTSON	1	2.0		
			Great Neck	1	8.0		
		Hwy - Manhole Repair			2	5.0	
		Hwy - Miscellaneous	ALBERTSON	6	1.5		
			Flower Hill	1	3.0		
			GARDEN CITY PARK	3	0		
			GREAT NECK	6	3.5		
			Garden City Park	1	0		
			Glenwood Landing	1	0		
			Great Neck	1	0		
			HERRICKS	1	2.0		
			HICKSVILLE	1	0		
			KINGS POINT	1	21.0		
			MANHASSET	12	2.0		
			NEW CASSEL	4	4.0		
			NO NEW HYDE PARK	3	5.3		
			NORTH NEW HYDE PARK	4	3.5		
			North New Hyde Park	2	0		
			PORT WASHINGTON	6	2.3		
			PORT WASHINGTON NO	1	1.0		
			Port Washington	3	2.3		
			ROSLYN HEIGHTS	3	0.3		
			Roslyn Heights	1	0		
			SEARINGTOWN	1	0		
			WESTBURY	1	0		
			port washington	1	5.0		
				2	0		
			Hwy - Miscellaneous			66	2.3

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Department of Public Works	Highway Department	Hwy - Permits / Road Opening Application Request		16	3.1	
		Hwy - Permits / Road Opening Application Request		16	3.1	
		Hwy - Pothole	ALBERTSON	2	7.5	
			Albertson	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	2.5	
			GREAT NECK	1	5.0	
			Garden City Park	1	0	
			Great Neck	1	12.0	
			HERRICKS	1	8.0	
			HICKSVILLE	1	0	
			MANHASSET	3	6.3	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	3	13.0	
			PORT WASHINGTON	11	5.5	
			SADDLE ROCK	1	0	
			SEARINGTOWN	2	0	
			Searingtown	1	1.0	
			great neck	1	0	
			Hwy - Pothole		35	4.8
			Hwy - Shopping Cart	CARLE PLACE	1	0
			Hwy - Shopping Cart		1	0
			Hwy - Speed Sign	New Cassel	1	4.0
			Hwy - Speed Sign		1	4.0
			Hwy - Street Drainage / Flooding	NEW CASSEL	1	0
				North New Hyde Park	1	0
				WESTBURY	1	0
			Hwy - Street Drainage / Flooding		3	0
			Hwy - Street Painting	GREAT NECK	2	0
				NEW CASSEL	1	1.0
				ROSLYN HEIGHTS	1	0
	Hwy - Street Painting		4	0.2		
	Hwy - Street Sign - New Request	ALBERTSON	1	0		
		GREAT NECK	1	0		
		NEW CASSEL	1	0		
		NO NEW HYDE PARK	1	0		
		NORTH NEW HYDE PARK	1	0		
		ROSLYN HEIGHTS	1	0		
	Hwy - Street Sign - New Request		6	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	albertson	1	4.0	
			ALBERTSON	6	3.7	
			Albertson	1	2.0	
			CARLE PLACE	2	3.5	
			GARDEN CITY PARK	3	2.7	
			Kensington	1	3.0	
			MANHASSET	3	7.3	
			NEW CASSEL	1	5.0	
			NO NEW HYDE PARK	2	7.5	
			NORTH NEW HYDE PARK	2	6.5	
			North New Hyde Park	1	0	
			SEARINGTOWN	2	1.0	
		Hwy - Street Sign - Repair / Replace			25	4.1
		Hwy - Street Sweeping / Cleaning	ALBERTSON	4	2.0	
			GARDEN CITY PARK	1	4.0	
			GREAT NECK	1	3.0	
			Herricks	1	0	
			MANHASSET	2	2.0	
			Manhasset	2	3.5	
			NEW CASSEL	2	3.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	2.0	
			Roslyn Heights	1	6.0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	0	
		Hwy - Street Sweeping / Cleaning			19	2.2
		Hwy - Telephone/Utility Pole	CARLE PLACE	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		Hwy - Telephone/Utility Pole			3	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	10.0	
			CARLE PLACE	1	1.0	
GARDEN CITY PARK	2		5.0			
GREAT NECK	2		2.0			
GREENVALE	1		4.0			
Garden City Park	1		5.0			
Great Neck	3		3.7			
HERRICKS	4		5.5			

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Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	Herricks	2	2.5	
			MANHASSET	3	3.7	
			Manhasset	5	1.2	
			NEW CASSEL	2	0.5	
			NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	9	2.0	
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	7	1.4	
			Plandome Heights	1	10.0	
			Port Washington	2	0.5	
			ROSLYN HEIGHTS	6	1.8	
			Searingtown	1	5.0	
			UNIVERSITY GARDENS	3	3.3	
			Hwy - Tree Branch / Debris Pickup			58
		Hwy - Tree Fallen - Emergency	MANHASSET	1	7.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	1.0	
		Hwy - Tree Fallen - Emergency			4	2.2
		Hwy - Tree Planting	Albertson	1	0	
			Garden City Park	1	0	
			Manhasset	1	0	
			NORTH NEW HYDE PARK	5	0.2	
			North New Hyde Park	3	0	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
			Westbury	1	0	
		Hwy - Tree Planting			14	0.1
		Hwy - Tree Removal Objection	NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	3	0	
		Hwy - Tree Removal Objection			4	0
		Hwy - Tree Stump Removal	ALBERTSON	1	0	
			Great Neck	1	0	
			Manhasset	1	0	
North New Hyde Park	1		0			
PORT WASHINGTON	1		0			
port washington	1		0			
Hwy - Tree Stump Removal			6	0		
Hwy - Tree Trimming / Removal Inspection	ALBERTSON	5	3.8			

Town of North Hempstead Service Requests via 311 - by Department

July 2024

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	Albertson	1	0		
			CARLE PLACE	2	0		
			Carle Place	3	0		
			Floral Park Centre	1	0		
			Flower Hill	1	5.0		
			GARDEN CITY PARK	5	1.8		
			GREAT NECK	5	0.6		
			Garden City Park	3	0		
			Great Neck	9	1.1		
			HERRICKS	7	0		
			Herricks	6	0		
			MANHASSET	11	1.7		
			Manhasset	3	0		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	29	0.5		
			New Cassel	2	0		
			North New Hyde Park	18	0.7		
			PORT WASHINGTON	32	2.8		
			Port Washington	3	0.3		
			ROSLYN HEIGHTS	9	1.6		
			SEARINGTOWN	2	0		
			Searingtown	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	1	0		
			great neck	1	0		
			Hwy - Tree Trimming / Removal Inspection			164	1.2
			Highway Department			552	2.2
				Street Lighting District	Street Light - Cycles On / Off	WILLISTON PARK	1
	ALBERTSON	9				4.0	
Albertson	1	8.0					
CARLE PLACE	2	4.0					
Carle Place	2	7.5					
Flower Hill	1	11.0					
GARDEN CITY PARK	3	5.3					
Garden City Park	3	1.7					
HERRICKS	2	3.5					
MANHASSET	2	5.0					
NEW CASSEL	1	4.0					
NEW HYDE PARK	1	6.0					
NO NEW HYDE PARK	1	10.0					

Town of North Hempstead Service Requests via 311 - by Department

July 2024

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	NORTH NEW HYDE PARK	9	5.0	
			New Cassel	1	7.0	
			North New Hyde Park	6	6.3	
			PORT WASHINGTON	3	3.3	
			ROSLYN HEIGHTS	4	4.2	
			Roslyn Heights	1	11.0	
			Westbury	1	14.0	
		Street Light - Cycles On / Off			54	5.4
		Street Light - Fixture Problem	CARLE PLACE	1	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	1	7.0	
			SEARINGTOWN	1	9.0	
		Street Light - Fixture Problem			5	3.2
		Street Light - Light Out (Single)	ALBERTSON	4	5.5	
			Albertson	3	4.3	
			Baxter Estates	2	0	
			CARLE PLACE	3	7.7	
			Carle Place	2	3.5	
			FLORAL PARK CEN	1	3.0	
			Floral Park Centre	1	6.0	
			GARDEN CITY PARK	9	4.3	
			GREAT NECK	5	3.8	
			GREENVALE	1	7.0	
			Garden City Park	1	4.0	
			HERRICKS	4	6.2	
			HICKSVILLE	1	6.0	
			Herricks	4	5.2	
			MANHASSET	8	6.2	
			Manhasset	2	13.0	
			NEW CASSEL	2	8.5	
			NO NEW HYDE PARK	2	8.0	
			NORTH NEW HYDE PARK	13	6.2	
			New Cassel	3	3.7	
			North New Hyde Park	6	5.8	
			PORT WASHINGTON	8	2.0	
			Port Washington	1	10.0	
			Port Washington North	2	2.5	
ROSLYN HEIGHTS	3		9.0			
Roslyn Heights	2		3.0			

Town of North Hempstead Service Requests via 311 - by Department

July 2024

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	SEARINGTOWN	2	0		
			Searingtown	2	2.0		
			WESTBURY	1	6.0		
		Street Light - Light Out (Single)			98	5.2	
		Street Light - Lights Out (Multiple)	GARDEN CITY PARK	2	0		
			GREAT NECK	2	1.0		
			MANHASSET	3	8.3		
			NEW HYDE PARK	1	7.0		
			NO NEW HYDE PARK	3	1.3		
			NORTH NEW HYDE PARK	3	2.3		
			New Cassel	1	8.0		
			North New Hyde Park	2	4.0		
			PORT WASHINGTON	2	15.5		
			ROSLYN HEIGHTS	1	8.0		
			SEARINGTOWN	2	13.0		
			Street Light - Lights Out (Multiple)			22	5.7
			Street Light - Mark Out	bethpage	1	4.0	
		garden city park		3	4.0		
		great neck gardens		1	0		
		hericks		1	4.0		
		herricks		1	3.0		
		garden city		1	4.0		
		garden city park		1	3.0		
		great neck		1	2.0		
		new hyde park		1	4.0		
		searingtown		1	3.0		
		harbor hills		1	0		
		hericks		1	5.0		
		ALBERTSON		1	4.0		
		Albertson		1	3.0		
CARLE PLACE	4	5.5					
Carle Place	1	7.0					
Flower Hill	2	1.5					
GARDEN CITY PARK	3	2.7					
GREAT NECK	3	0.7					
Garden City Park	4	2.8					
Great Neck	3	3.7					
Great Neck Estates	1	6.0					
HERRICKS	2	4.0					
Herricks	2	2.5					

Town of North Hempstead Service Requests via 311 - by Department

July 2024

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	MANHASSET	7	9.9		
			MUNSEY PARK	1	19.0		
			Manhasset	2	4.0		
			Munsey Park	1	4.0		
			NORTH NEW HYDE PARK	4	4.0		
			North New Hyde Park	5	2.4		
			PORT WASHINGTON	6	3.5		
			Plandome Heights	1	8.0		
			Port Washington	2	4.0		
			ROSLYN HEIGHTS	5	4.2		
			Roslyn Heights	2	4.0		
			SEARINGTOWN	2	3.5		
			Sands Point	1	6.0		
			Searingtown	3	3.3		
			UNIVERSITY GARDENS	1	4.0		
			University Gardens	1	0		
			garden city park	1	3.0		
			harbor hills	1	0		
			herricks	3	3.7		
			manhasset	1	1.0		
		new hyde park	13	2.2			
		Street Light - Mark Out			104	3.8	
		Street Light - Misc Problems			Albertson	1	9.0
					CARLE PLACE	1	6.0
					FLORAL PARK CENTRE	2	3.5
					GARDEN CITY PARK	2	1.0
					Great Neck	2	6.0
					HERRICKS	1	5.0
					Herricks	1	4.0
					NORTH NEW HYDE PARK	1	4.0
					New Cassel	1	0
					PORT WASHINGTON	1	9.0
					ROSLYN HEIGHTS	2	6.5
Uniondale	1				4.0		
Street Light - Misc Problems			16	4.7			
Street Light - On During Day			CARLE PLACE	4	9.8		
			GARDEN CITY PARK	1	7.0		
			Garden City Park	1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	Great Neck	2	12.5	
			HERRICKS	1	4.0	
			MANHASSET	2	3.5	
			NORTH NEW HYDE PARK	2	4.5	
			North New Hyde Park	1	7.0	
			PORT WASHINGTON	1	2.0	
			Westbury	1	6.0	
		Street Light - On During Day			16	6.6
		Street Light - Pole Problem	ALBERTSON	1	11.0	
			Great Neck	1	9.0	
			NEW HYDE PARK	1	6.0	
			pt washington	1	7.0	
		Street Light - Pole Problem			4	8.2
		Street Light - Riser Transfer	PORT WASHINGTON	1	0	
Street Light - Riser Transfer			1	0		
Street Lighting District				320	4.9	
Department of Public Works				877	3.2	
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	2	0	
		Housing - Appliance			2	0
		Housing - Electrical	NEW CASSEL	1	25.0	
		Housing - Electrical			1	25.0
		Housing - High Priority SR	NEW CASSEL	4	0	
		Housing - High Priority SR			4	0
		Housing - Misc Exterior	Great Neck	1	0	
		Housing - Misc Exterior			1	0
		Housing - Misc SR	NEW CASSEL	3	13.3	
		Housing - Misc SR			3	13.3
		Housing - Pest Control	NEW CASSEL	1	28.0	
		Housing - Pest Control			1	28.0
		Housing - Plumbing	MANHASSET	1	0	
			NEW CASSEL	1	0	
Housing - Plumbing			2	0		
Housing Authority				14	6.6	
Housing Authority				14	6.6	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		5	1.2	
		HR - Call Back Request			5	1.2
		HR - Medical and Insurance Benefits		5	1.0	
		HR - Medical and Insurance Benefits			5	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Human Resources and Finance	Human Resources and Finance	HR - Misc SR		2	1.5
		HR - Misc SR		2	1.5
		HR - Personnel and Employment		2	0.5
		HR - Personnel and Employment		2	0.5
	Human Resources and Finance		14	1.1	
Human Resources and Finance				14	1.1
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	EAST WILLISTON	1	0
			GARDEN CITY PARK	2	1.0
			Great Neck Estates	1	3.0
			MANHASSET	1	1.0
			UNIVERSITY GARDENS	1	0
		OIC - From Transfer		6	1.0
		OIC - Inter Municipal SR	ALBERTSON	4	0
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST HILLS	1	0
			East Hills	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	0
			GREAT NECK PLAZA	1	0
			Great Neck Estates	2	0
			HERRICKS	2	0
			HICKSVILLE	1	0
			Hicksville	1	0
			MANHASSET	2	0
			MANHASSET HILLS	1	0
			Manorhaven	1	0
			Mineola	1	0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			New Hyde Park	2	0
			PLANDOME MANOR	2	0.5
			PORT WASHINGTON	5	0
			PORT WASHINGTON NO	1	0
			Plandome Heights	1	0
			Port Washington North	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	SADDLE ROCK	3	0	
			SEARINGTOWN	1	0	
			SOUTH HEMPSTEAD	1	0	
			Saddle Rock	2	0	
				3	0	
		OIC - Inter Municipal SR	50	0.0		
	Inter Municipal Affairs			56	0.1	
Inter Municipal Affairs				56	0.1	
Parks and Recreation Department	Parks and Recreation Department	Park - Art at Clark		7	0	
		Park - Art at Clark		7	0	
		Park - Call Back Request		49	4.9	
		Park - Call Back Request		49	4.9	
		Park - From Transfer	HAMPTON BAYS	1	0	
		Park - From Transfer		1	0	
		Park - General Complaint	ROSLYN		1	0
					14	2.1
		Park - General Complaint		15	2.0	
		Park - Miscellaneous	CARLE PLACE	3	0.3	
			FLORAL PARK	1	17.0	
			GARDEN CITY SOUTH	1	1.0	
			GREAT NECK	1	21.0	
			HERRICKS	1	14.0	
			MANHASSET	1	1.0	
			MANORHAVEN	1	0	
			MERRICK	1	0	
			Manorhaven	1	0	
			North Hills	1	6.0	
			PORT WASHINGTON	6	5.5	
			Port Washington	1	0	
			SADDLE ROCK	1	1.0	
			SANDS POINT	1	0	
		Park - Miscellaneous		21	4.5	
		Park - Park Facilities Maintenance		19	0.5	
		Park - Park Facilities Maintenance		19	0.5	
		Park - Park Permit Application Request		89	0.1	
Park - Park Permit Application Request		89	0.1			
Park - Service Cancellation		1	0			
Park - Service Cancellation		1	0			
Parks and Recreation Department				202	1.9	
Parks and Recreation Department				202	1.9	

Town of North Hempstead Service Requests via 311 - by Department

July 2024

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		6	0.8	
		BZA - Questions needing Answers		6	0.8	
	Board of Zoning Appeals			6	0.8	
	Building Department	Bldg - Abandoned Property		NEW CASSEL	1	0
				PORT WASHINGTON	1	0
		Bldg - Abandoned Property			2	0
		Bldg - Construction Complaint		GREAT NECK	2	0.5
				Manhasset	1	0
				NORTH NEW HYDE PARK	3	0.3
				PORT WASHINGTON	1	2.0
		Bldg - Construction Complaint			7	0.6
		Bldg - From Transfer		Port Washington	1	1.0
		Bldg - From Transfer			1	1.0
		Bldg - General Question Needs Answers			105	0.3
		Bldg - General Question Needs Answers			105	0.3
		Bldg - Illegal Housing		ALBERTSON	1	0
				Albertson	1	1.0
				Great Neck	1	0
				New Cassel	1	1.0
		Bldg - Illegal Housing			4	0.5
		Bldg - Inspection Request		CARLE PLACE	1	0
				GARDEN CITY PARK	1	0
				Garden City Park	3	0
				NORTH NEW HYDE PARK	1	0
				North New Hyde Park	2	0
				PORT WASHINGTON	1	0
			UNIVERSITY GARDENS	1	0	
	Bldg - Inspection Request			10	0	
	Bldg - Miscellaneous		GREAT NECK	2	0	
			Great Neck	1	0	
		MANHASSET	2	0		
		NORTH NEW HYDE PARK	1	1.0		
		North New Hyde Park	3	1.7		
		Roslyn Heights	1	0		
		SEARINGTOWN	1	0		
Bldg - Miscellaneous			11	0.5		
Bldg - Permit Question Needs Answers			18	0.6		
Bldg - Permit Question Needs Answers			18	0.6		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	CARLE PLACE	1	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	1	5.0	
			Glenwood Landing	1	4.0	
			NORTH NEW HYDE PARK	2	0	
			New Cassel	2	2.0	
		Bldg - Suspect Work Without a Permit			8	1.6
		Bldg - Unable to Reach Inspector	PORT WASHINGTON	1	0	
		Bldg - Unable to Reach Inspector			1	0
		Bldg - Zoning Question Needs Answers	Great Neck	1	0	
	NEW CASSEL		1	0		
	North New Hyde Park		1	1.0		
	Bldg - Zoning Question Needs Answers			3	0.3	
	Building Department			170	0.4	
	Planning Department	Planning - Questions needing Answers	CARLE PLACE	1	1.0	
			MANHASSET	1	2.0	
		Planning - Questions needing Answers			2	1.5
Planning Department			2	1.5		
Planning and Building Department				178	0.4	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	2	0	
			East Hills	1	3.0	
			East Williston	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			GREAT NECK PLAZA	2	0.5	
			Great Neck	2	0	
			Kings Point	2	0	
			Lake Success	1	1.0	
			MANHASSET	2	0	
			MINEOLA	1	0	
			NEW CASSEL	3	2.0	
			NORTH NEW HYDE PARK	3	0.3	
			PORT WASHINGTON	2	1.5	
			Plandome	1	0	
			Port Washington	2	0.5	
			ROSLYN	1	0	
			SANDS POINT	2	0.5	
			SEARINGTOWN	1	2.0	
STONY BROOK	1	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	WILLISTON PARK	1	0	
			Westbury	2	0.5	
				1	2.0	
		PI - Call Back Request			37	0.6
		PI - Disability Transportation Registration	Mineola	1	0	
		PI - Disability Transportation Registration			1	0
		PI - Disabled Taxi Service	Great Neck	2	0	
			Munsey Park	16	0	
		PI - Disabled Taxi Service			18	0
		PI - Financial Assistance	ROSLYN HEIGHTS	1	0	
		PI - Financial Assistance			1	0
		PI - Health Chat/Event Registration	GARDEN CITY PARK	1	0	
		PI - Health Chat/Event Registration			1	0
		PI - Health and Mental Health	islip terrace	1	0	
			uniondale	1	0	
			great neck	1	1.0	
			ALBERTSON	7	0.6	
			Albertson	1	0	
			CARLE PLACE	1	0	
			East Williston	5	0	
			GARDEN CITY PARK	23	0	
			GREAT NECK	12	0.6	
			GREAT NECK PLAZA	8	0.2	
			Great Neck	1	1.0	
			HERRICKS	1	0	
			KINGS POINT	4	0	
			Kings Point	13	0.2	
			MANHASSET	7	0.9	
			MANORHAVEN	71	0.0	
			MINEOLA	6	0	
			Manhasset	1	0	
			Manorhaven	2	0	
			Mineola	1	0	
			NEW CASSEL	39	0.1	
			NEW HYDE PARK	3	0	
			NO NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	47	0	
			New Cassel	22	0	
			North New Hyde Park	14	0	
			PLANDOME HEIGHTS	1	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	PORT WASHINGTON	19	0.1		
			PORT WASHINGTON NORTH	1	0		
			Plandome	13	0.1		
			Plandome Heights	4	0		
			Port Washington	9	0		
			Port Washington North	11	0		
			ROSLYN	9	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	17	0		
			Roslyn	1	6.0		
			Roslyn Heights	1	0		
			SANDS POINT	5	0		
			SEARINGTOWN	4	0		
			THOMASTON	8	0		
			Thomaston	1	3.0		
			WESTBURY	6	0.3		
			WILLISTON PARK	2	0		
			Westbury	3	0.3		
			Williston Park	6	0		
				2	0		
		PI - Health and Mental Health				419	0.1
				PI - Household Maintenance	ALBERTSON	4	0.5
					CARLE PLACE	1	0
					EAST HILLS	1	0
					GARDEN CITY PARK	1	3.0
					GREAT NECK	2	0
					HERRICKS	1	0
					Kings Point	2	0
					Lake Success	3	0
					MANHASSET	2	0
					MANORHAVEN	4	0
					MINEOLA	4	0.8
					NEW CASSEL	2	0
		NEW HYDE PARK	2		0		
		NO NEW HYDE PARK	1	0			
		NORTH NEW HYDE PARK	6	1.7			
		North New Hyde Park	1	0			
		PORT WASHINGTON	5	0.2			
		Port Washington	2	0.5			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	ROSLYN HEIGHTS	2	0		
			SANDS POINT	3	1.0		
			WILLISTON PARK	1	0		
			Westbury	4	1.2		
		PI - Household Maintenance				54	0.5
		PI - Miscellaneous			amityville	1	0
					garden city	1	0
					islip terrace	2	0
					new hyde park	1	0
					ALBERTSON	1	0
					Baxter Estates	1	0
					EAST WILLISTON	1	0
					East Hills	2	1.5
					Flower Hill	1	0
					GREAT NECK	2	0
					GREAT NECK PLAZA	2	2.5
					Great Neck	3	0.3
					HAUPPAUGE	1	0
					Kings Point	1	1.0
					MANHASSET	2	0
					MANORHAVEN	1	0
					MINEOLA	1	0
					Mineola	2	0
					NEW CASSEL	1	1.0
					NEW HYDE PARK	1	0
					North Hills	1	0
					North New Hyde Park	1	0
					PORT WASHINGTON	2	0
					ROSLYN	1	4.0
					ROSLYN HEIGHTS	11	0
					THOMASTON	6	0
					WESTBURY	3	2.3
					WILLISTON PARK	1	3.0
		Westbury	1	1.0			
		Williston Park	2	1.5			
			3	0			
PI - Miscellaneous				60	0.5		
PI - Senior Membership Registration			ALBERTSON	2	0		
			BAXTER ESTATES	2	0		
			Carle Place	1	0		
			East Hills	2	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Senior Membership Registration	GARDEN CITY PARK	2	0		
			GREAT NECK	2	0		
			GREAT NECK PLAZA	2	0		
			Garden City Park	1	0		
			Great Neck	2	0		
			HERRICKS	1	0		
			MANHASSET	2	0		
			MANORHAVEN	1	0		
			MINEOLA	1	0		
			Manorhaven	2	0		
			NORTH NEW HYDE PARK	3	0		
			New Hyde Park	2	0		
			North Hills	3	0		
			PORT WASHINGTON	2	0		
			PORT WASHINGTON NORTH	3	0		
			Port Washington	4	0		
			Port Washington North	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	3	0		
			Roslyn	1	0		
			Roslyn Heights	1	0		
			Saddle Rock	1	0		
			THOMASTON	2	0		
		Thomaston	1	0			
		WESTBURY	2	0			
		WILLISTON PARK	1	0			
		Westbury	3	0			
		PI - Senior Membership Registration				57	0
		PI - Taxi Service			GLEN OAKS	1	0
					ALBERTSON	22	0
					Albertson	2	0
					BAXTER ESTATES	8	0
					Baxter Estates	8	0
CARLE PLACE	15				0		
Carle Place	1				0		
EAST HILLS	21				0		
East Hills	22				0		
FLORAL PARK CENTRE	4				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	FLOWER HILL	3	0
			Floral Park	2	0
			Flower Hill	9	0
			GARDEN CITY PARK	46	0.0
			GLEN OAKS	1	0
			GREAT NECK	62	0
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	72	0.1
			Garden City Park	31	0.1
			Great Neck	52	0
			Great Neck Estates	10	0
			Great Neck Plaza	3	0
			HERRICKS	3	0
			KENSINGTON	3	0
			KINGS POINT	7	0
			Kings Point	4	0
			Lake Success	1	0
			MANHASSET	61	0.1
			MANORHAVEN	66	0.1
			MINEOLA	58	0.0
			Manhasset	11	0
			Manorhaven	61	0
			Mineola	19	0.1
			NEW CASSEL	53	0.1
			NEW HYDE PARK	20	0.4
			NORTH HILLS	47	0.0
			NORTH NEW HYDE PARK	37	0.0
			New Cassel	1	0
			New Hyde Park	14	0
			North Hills	29	0.0
			North New Hyde Park	5	0
			OLD WESTBURY	1	0
			PLANDOME MANOR	7	0.1
			PORT WASHINGTON	147	0.1
			PORT WASHINGTON NO	5	0
			PORT WASHINGTON NORTH	29	0
			Port Washington	65	0.1
			Port Washington North	48	0.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	ROSLYN	35	0		
			ROSLYN HEIGHTS	49	0		
			RUSSELL GARDENS	3	0		
			Roslyn	11	0		
			Roslyn Heights	16	0		
			SANDS POINT	11	0		
			SEARINGTOWN	2	0		
			Saddle Rock	16	0		
			Sands Point	30	0		
			THOMASTON	4	0		
			Thomaston	7	0		
			UNIVERSITY GARDENS	12	0.1		
			WESTBURY	27	0		
			WILLISTON PARK	60	0.0		
			Westbury	18	0		
			Williston Park	12	0		
				1	0		
		PI - Taxi Service				1,513	0.0
				PI - Taxi Service Cancellation	EAST HILLS	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	8	0
					GREAT NECK PLAZA	6	0
					Great Neck Estates	1	0
					Great Neck Plaza	1	0
					KINGS POINT	2	0
					MINEOLA	5	0
					Manorhaven	1	0
					Mineola	1	0
					NEW CASSEL	1	0
					NORTH HILLS	2	0
					NORTH NEW HYDE PARK	1	0
					New Hyde Park	1	0
					PLANDOME MANOR	1	0
		PORT WASHINGTON	3		0		
		PORT WASHINGTON NORTH	1	0			
		Port Washington	3	0			
		Port Washington North	1	0			
		ROSLYN HEIGHTS	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	Roslyn	2	0	
			SANDS POINT	1	0	
			Saddle Rock	1	0	
			Sands Point	1	0	
			UNIVERSITY GARDENS	2	0	
			WILLISTON PARK	4	0	
			Westbury	1	0	
			Williston Park	1	0	
		PI - Taxi Service Cancellation			55	0
		PI - Taxi Service Complaint	WILLISTON PARK	1	0	
		PI - Taxi Service Complaint			1	0
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	7.0	
			FLORAL PARK	1	1.0	
			FLOWER HILL	2	0	
			GREAT NECK	3	0	
			GREAT NECK PLAZA	6	0.3	
			Great Neck	1	0	
			Great Neck Estates	1	0	
			MANHASSET	1	0	
			MANORHAVEN	1	1.0	
			Manorhaven	1	0	
			Mineola	1	0	
			Munsey Park	1	0	
			NORTH NEW HYDE PARK	1	0	
			North Hills	3	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	0.5	
			Plandome Heights	1	3.0	
			Port Washington North	1	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn	1	0	
			WILLISTON PARK	2	1.0	
			Westbury	1	0	
			Williston Park	1	0	
		PI - Transportation/Mobility Mgmt Info			35	0.5
Project Independence			2,252	0.1		
Project Independence			2,252	0.1		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	NORTH NEW HYDE PARK	1	0	
			North Hills	1	0	
		Tax - Call Back Request			2	0
		Tax - Duplicate Bill or Receipt	ALBERTSON	1	0	
			Albertson	2	0	
			East Hills	2	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	1	0	
			Garden City Park	4	0	
			Great Neck	1	0	
			Great Neck Estates	1	0	
			Great Neck Plaza	2	0	
			HERRICKS	1	0	
			Herricks	2	0	
			KINGS POINT	1	0	
			Kensington	1	0	
			Lake Success	1	0	
			MANHASSET	1	0	
			MINEOLA	3	0	
			Manhasset	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0	
			North Hills	5	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	5	0	
			PORT WASHINGTON NORTH	1	0	
			Port Washington	2	0	
			ROSLYN HEIGHTS	2	0	
			Roslyn	1	0	
			Roslyn Heights	1	0	
			SEARINGTOWN	1	0	
Saddle Rock	2		0			
Sands Point	1	0				
WESTBURY	1	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Westbury	5	0
			Williston Park	1	0
	Tax - Duplicate Bill or Receipt			63	0
	Receiver of Taxes			65	0
Receiver of Taxes				65	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		19	0.8
		SWMA - Call Back		19	0.8
		SWMA - Carting Complaints	ALBERTSON	1	0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	4	2.2
			PORT WASHINGTON	1	1.0
			Port Washington	3	1.0
			SEARINGTOWN	1	5.0
			SWMA - Carting Complaints		11
		SWMA - Garbage Not Picked Up	ALBERTSON	2	0.5
			Albertson	1	3.0
			GREAT NECK	1	1.0
			Great Neck	2	0.5
			HERRICKS	1	1.0
			Herricks	1	3.0
			NEW CASSEL	3	0.7
			NEW HYDE PARK	1	3.0
			NO NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	1	3.0
			New Cassel	1	0
			North New Hyde Park	1	0
			PORT WASHINGTON	1	0
			Port Washington	2	0
Port Washington North	1		1.0		
SWMA - Garbage Not Picked Up		20	1.0		
SWMA - Recycling / STOP Call Back		2	2.0		
SWMA - Recycling / STOP Call Back		2	2.0		
SWMA - Recycling Decal Request		13	0		
SWMA - Recycling Decal Request		13	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Request for Public Trash Can	NORTH NEW HYDE PARK	1	2.0	
			Port Washington	1	0	
		SWMA - Request for Public Trash Can			2	1.0
	Solid Waste Management				67	0.9
	Sustainability Department	Sust - Call Back			1	1.0
		Sust - Call Back			1	1.0
	Sustainability Department				1	1.0
Solid Waste Management				68	0.9	
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		55	0	
		311 - SR Constituent Follow-up			55	0
		311 - Street Repaving Schedule Inquiry	ALBERTSON	1	0	
			PORT WASHINGTON	1	0	
	311 - Street Repaving Schedule Inquiry			2	0	
	311 Call Center				57	0
	Supervisor's Office	SupV - Airplane		NORTH NEW HYDE PARK	3	0
				North New Hyde Park	1	0
				PORT WASHINGTON	1	0
				ROSLYN HEIGHTS	5	0
SEARINGTOWN				2	0	
WESTBURY				1	0	
WILLISTON PARK				1	0	
SupV - Airplane			14	0		
SupV - Airplane Nassau			3	0		
SupV - Airplane Nassau			3	0		
SupV - Employee Complaint		MANHASSET	2	2.5		
		North New Hyde Park	1	6.0		
SupV - Employee Complaint			3	3.7		
SupV - Helicopter			New Hyde Park	3	0	
			WILLISTON PARK	5	0	
			Williston Park	1	0	
SupV - Helicopter			9	0		
SupV - Helicopter Nassau		1	0			
SupV - Helicopter Nassau			1	0		
SupV - Thank You from Constituent		GREAT NECK	1	0		
		Manorhaven	1	0		
		NO NEW HYDE PARK	1	0		
		NORTH NEW HYDE PARK	3	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	New Cassel	1	0	
			PORT WASHINGTON	2	0	
	SupV - Thank You from Constituent			9	0	
	Supervisor's Office			39	0.3	
Supervisor's Office				96	0.1	
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		Town Clerk - Bingo & Games of Chance			1	0
		Town Clerk - Birth Certificate		4	0	
		Town Clerk - Birth Certificate			4	0
		Town Clerk - Block Party Application		3	1.7	
		Town Clerk - Block Party Application			3	1.7
		Town Clerk - Contracts & Bids		1	7.0	
		Town Clerk - Contracts & Bids			1	7.0
		Town Clerk - Dog License		13	0.1	
		Town Clerk - Dog License			13	0.1
		Town Clerk - Domestic Partnership		6	0.3	
		Town Clerk - Domestic Partnership			6	0.3
		Town Clerk - Fishing License		5	0.2	
		Town Clerk - Fishing License			5	0.2
		Town Clerk - Liquor License		3	0.7	
		Town Clerk - Liquor License			3	0.7
		Town Clerk - Marriage Ceremony Request		7	1.1	
		Town Clerk - Marriage Ceremony Request			7	1.1
		Town Clerk - Marriage License		7	0	
		Town Clerk - Marriage License			7	0
		Town Clerk - Miscellaneous		10	0.9	
		Town Clerk - Miscellaneous			10	0.9
		Town Clerk - Parking Restrictions Removal Request		4	0.2	
		Town Clerk - Parking Restrictions Removal Request			4	0.2
		Town Clerk - Passports		14	0.4	
		Town Clerk - Passports			14	0.4
		Town Clerk - Peddler License		1	0	
Town Clerk - Peddler License			1	0		
Town Clerk - Solid Waste Management License		2	0			
Town Clerk - Solid Waste Management License			2	0		
Town Clerk - Tow Truck License		2	3.5			
Town Clerk - Tow Truck License			2	3.5		
Town Clerk - Town Board Questions		2	0.5			
Town Clerk - Town Board Questions			2	0.5		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Waterways		3	2.3
		Town Clerk - Waterways		3	2.3
	Town Clerk			88	0.6
Town Clerk				88	0.6
Summary				4,413	1.0