

June 2019

Dear Customer:

PSEG Long Island is beginning a scheduled project that will improve electric reliability for you and thousands of other customers in your community. It will replace existing poles and related equipment, strengthening the most vulnerable sections of the energy grid against extreme weather. This work is funded by the Federal Emergency Management Agency (FEMA) Hazard Mitigation Assistance Program.

Project Description and Benefits

Specifically, we will:

- Replace existing wire with more weather-resistant wire
- Install new and more durable poles in several locations
- Replace switching equipment to help reduce the number of customers affected by an outage

Project Route

The route will cover approximately two miles along an electric main line circuit. PSEG Long Island crews will be working on the following streets in Great Neck Gardens, the Village of Great Neck, the Village of Great Neck Plaza, and the Village of Kensington in the Town of North Hempstead:

- Barstow Road between Grace Avenue and Stoner Avenue
- Stoner Avenue between Barstow Road and Gilcrest Road
- Allenwood Road between Warwick Road and Plymouth Road
- Plymouth Road between Allenwood Road and Baker Hill Road
- Wooleys Lane between Plymouth Road and Station Road
- Station Road between Hutchinson Court and Oxford Boulevard
- Baker Hill Road between Warwick Road and Chadwick Road
- Chadwick Road between Baker Hill Road and Croyden Avenue
- Brampton Lane between Croyden Avenue and Hicks Lane
- Fairview Avenue between Brampton Lane and Hampshire Road
- Weybridge Road between Fairview Avenue and Hicks Lane
- Hampshire Road between Fairview Avenue and Hicks Lane
- Hicks Lane between Spring Lane and Forest Row

In addition, switching equipment will be replaced at:

- Hicks Lane west of Maple Grove Street
- Chadwick Road north of Baker Hill Road

When will the work take place?

PSEG Long Island crews will generally work Monday – Saturday, 7:30 a.m. – 5:00 p.m., with limited evening and Sunday work. No work will be done on major national holidays.

Who is doing the actual work?

PSEG Long Island licensed and approved contractors.

Will the project include tree trimming?

Trees growing near power lines significantly increase the chance of power outages and pose safety risks. As we expand and improve our electric circuits, we will trim trees, where necessary, following our utility best practice model (ANSI A300 standards as well as the Best Management Practices Tree Pruning publication): 8 feet to each side; 12 feet above; and 10 feet below the conductor.

What size and where will the poles be located?

The new poles will be approximately the same height as existing poles, have a stronger base and will be placed about two-to-three feet from the current pole locations. Removing old poles requires action from all utilities that have installed equipment on the pole. To expedite this process, PSEG Long Island will actively coordinate with the cable TV and telephone utilities, as well as local municipalities.

Will there be any traffic interruptions?

There will be minor traffic interruptions related to this work. To ensure traffic moves safely, PSEG Long Island licensed and approved contractors will provide cones, flagmen and signage at the work site, as needed, to minimize interruptions.

Will there be any power outages?

PSEG Long Island anticipates some localized, intentional, short-duration power outages related to this project. All affected customers will be notified in advance of any power outage.

What is the timeline for the project?

This project will start in June 2019 and will take approximately six months to complete.

Whom can I contact for more information?

Customers with questions about the project can visit www.PSEGLINY.com/FEMA or can contact PSEG Long Island Customer Service at **1-800-490-0025**.

As always, customer and employee safety is our primary concern. Please be cautious when travelling near our construction work zones.

Sincerely,

PSEG Long Island